STUDENT HELP DESK

1-718-368-6679 option 2

HELPDESK@students.kbcc.cuny.edu

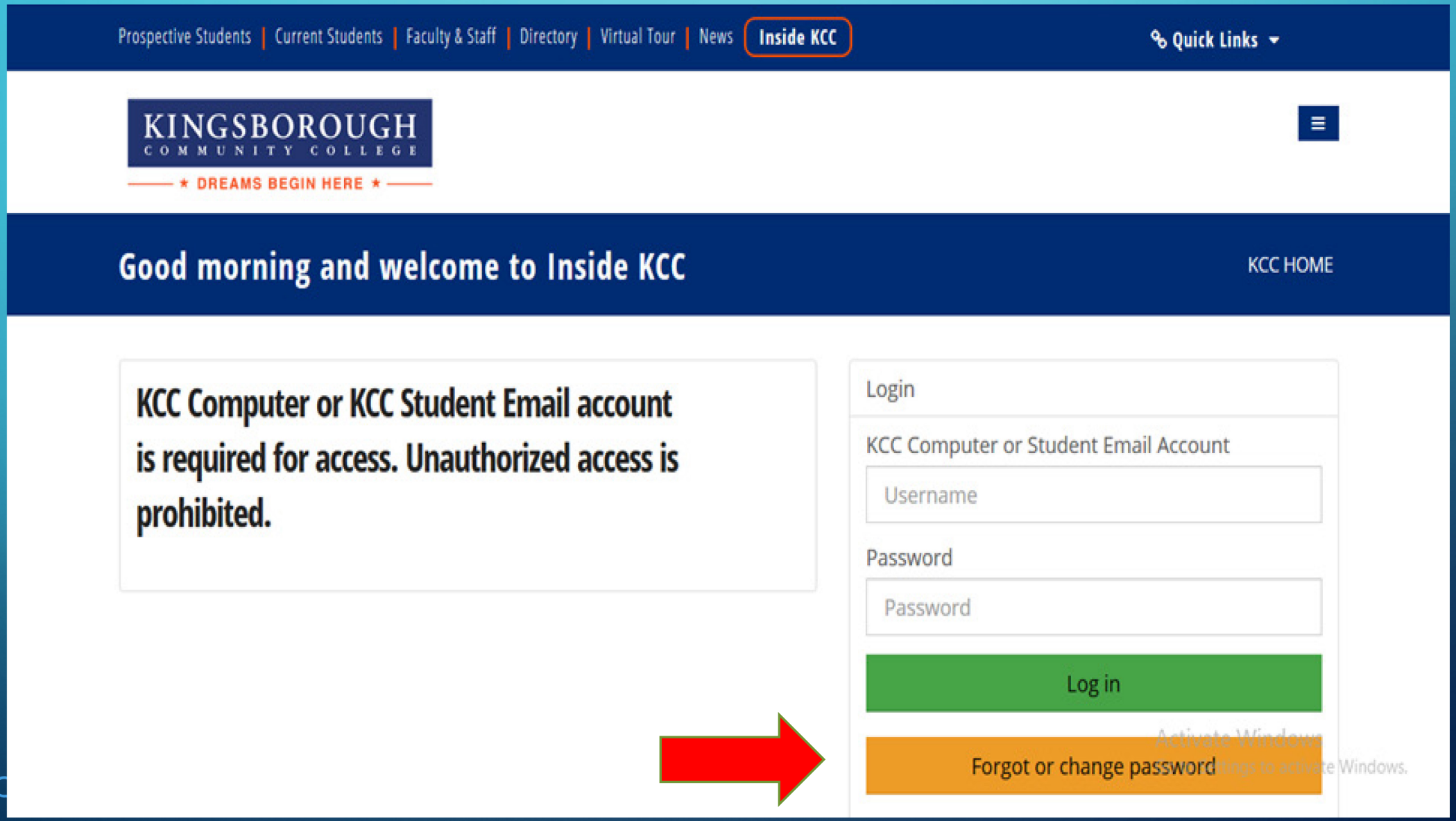
How to Access Your

KBCC Student Email Account

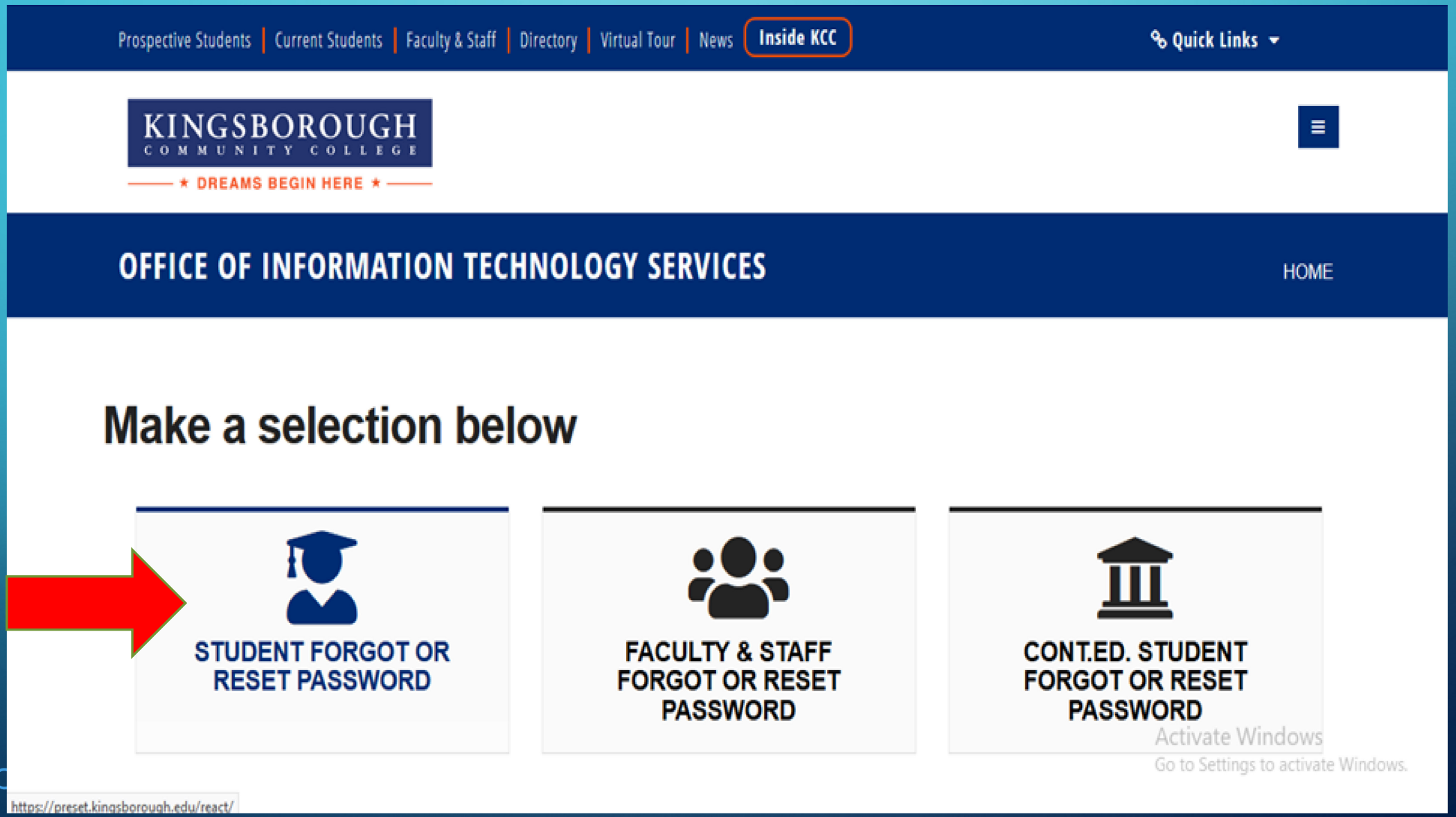
GO TO WWW.KBCC.CUNY.EDU

CLICK ON **INSIDE KCC**

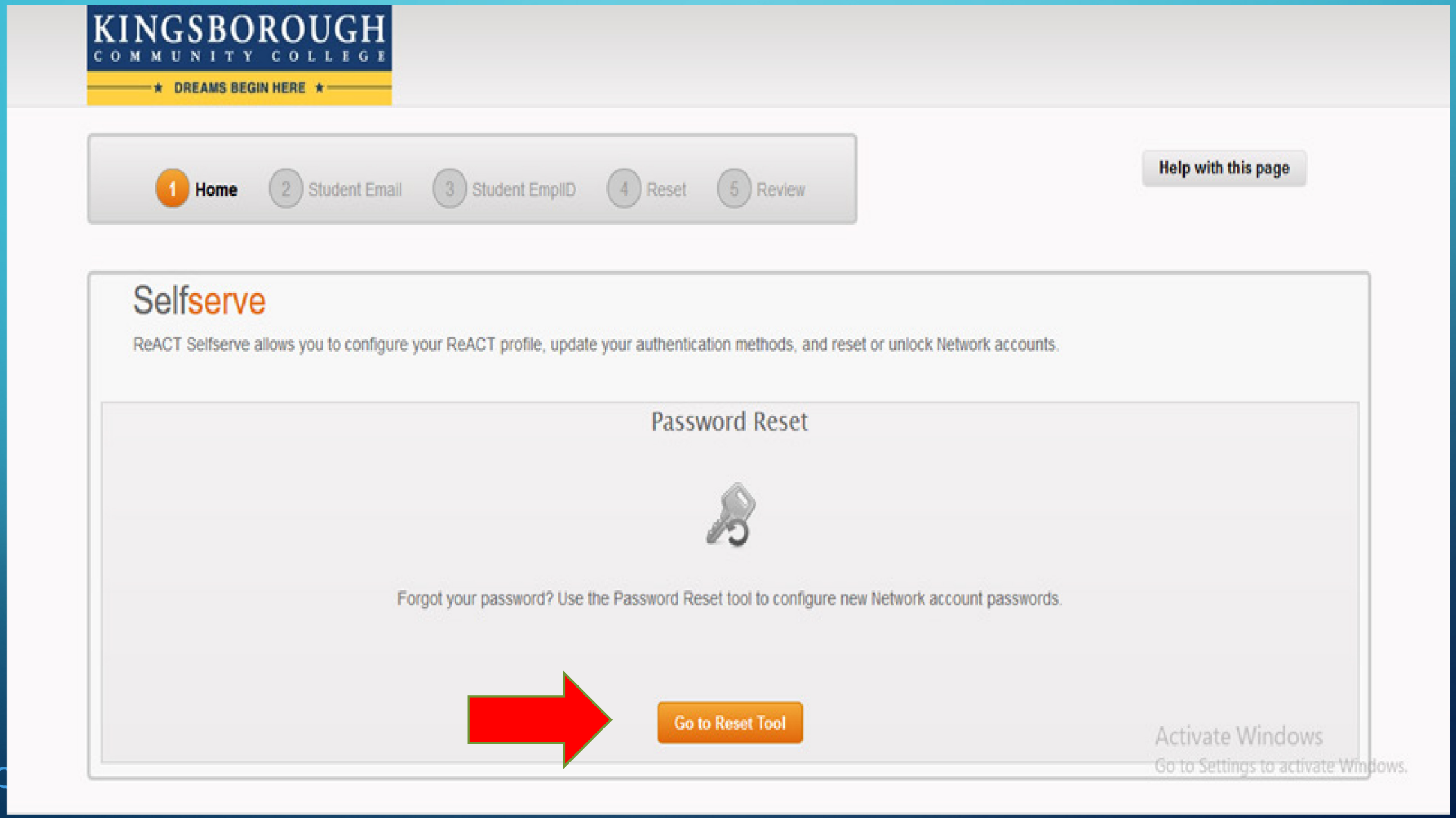
CLICK ON FORGOT OR CHANGE PASSWORD



CLICK ON STUDENT FORGOT OR RESET PASSWORD

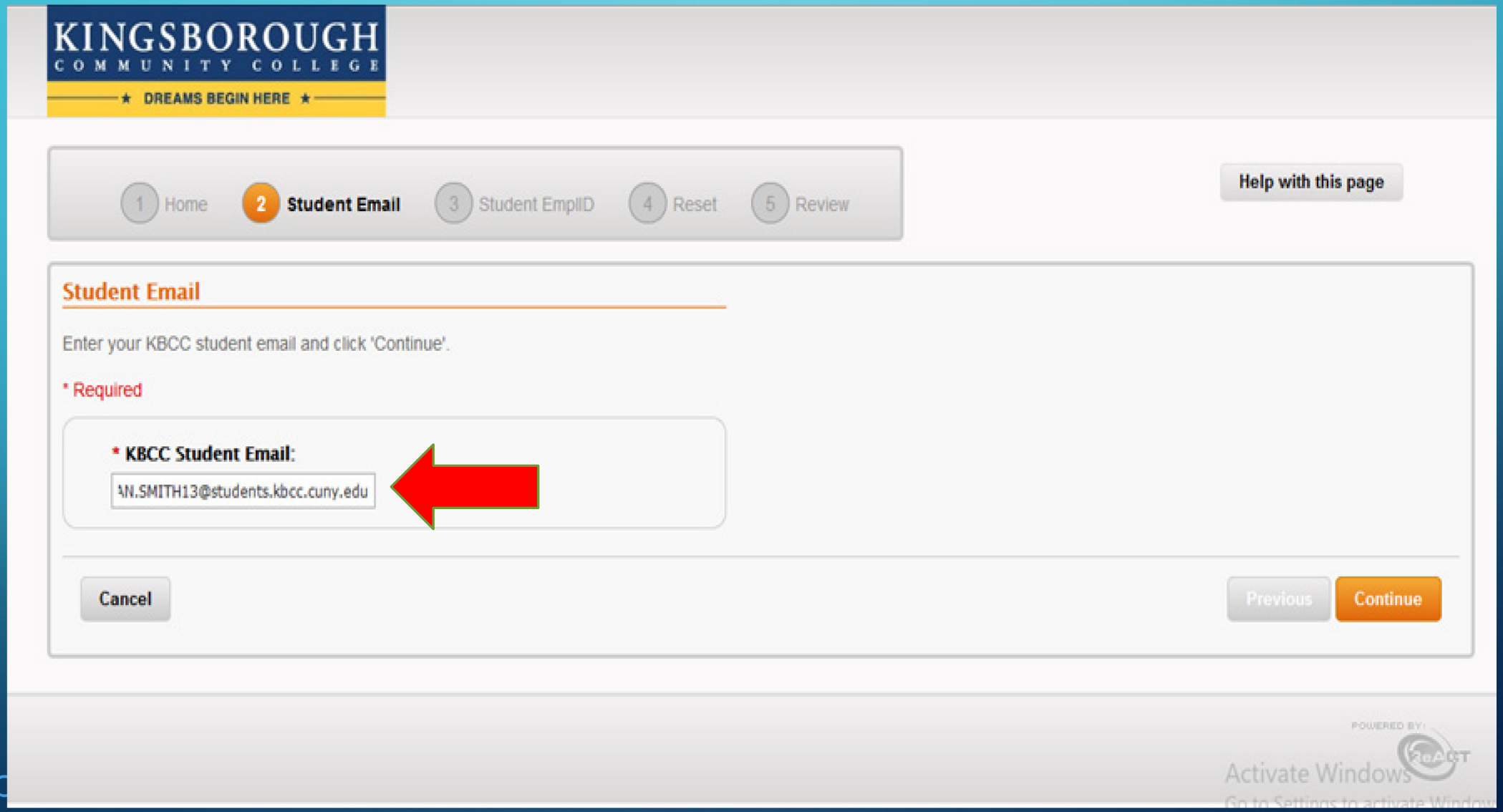


CLICK ON GO TO RESET TOOL

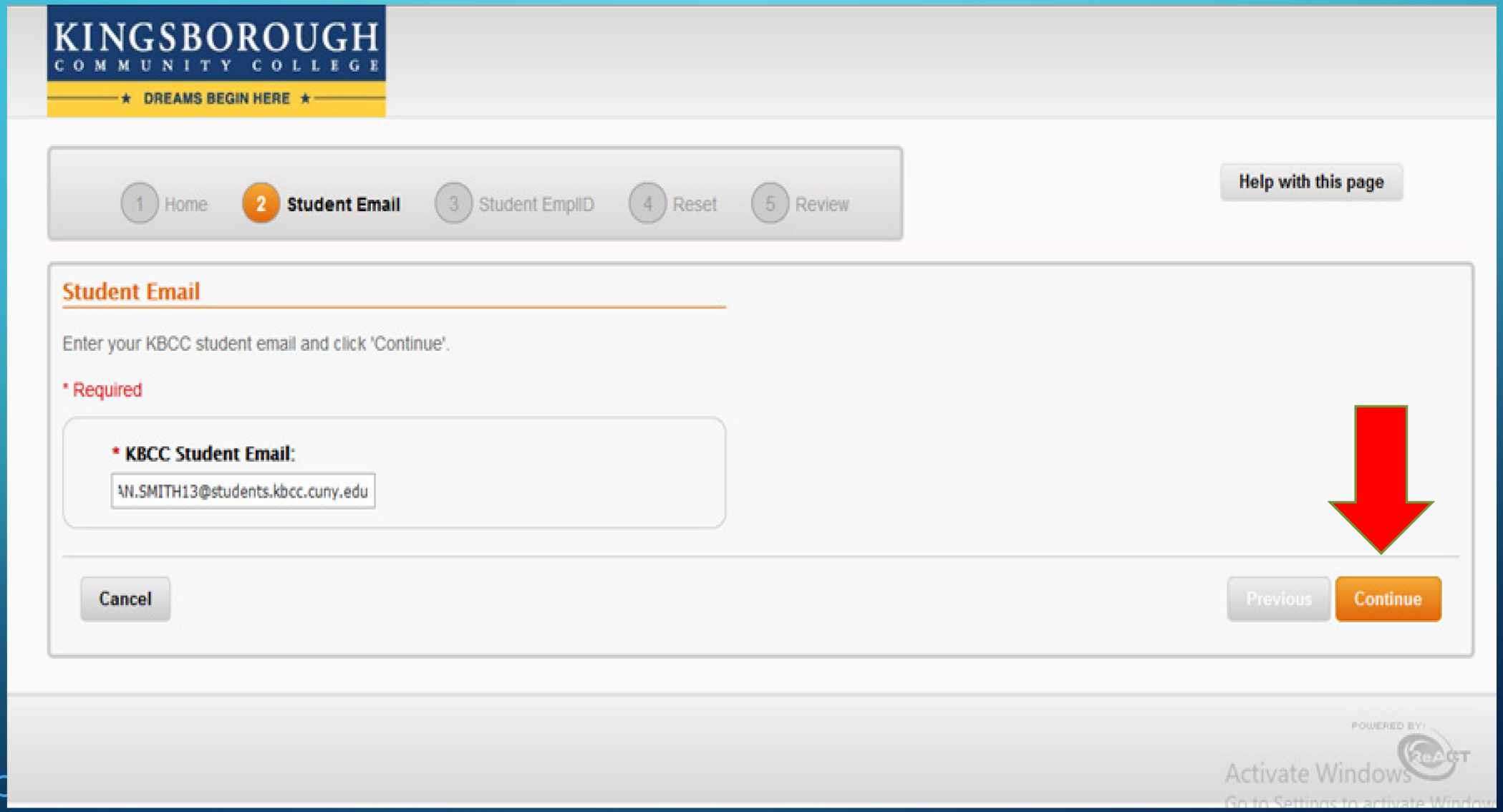


ENTER YOUR KBCC STUDENT EMAIL ADDRESS

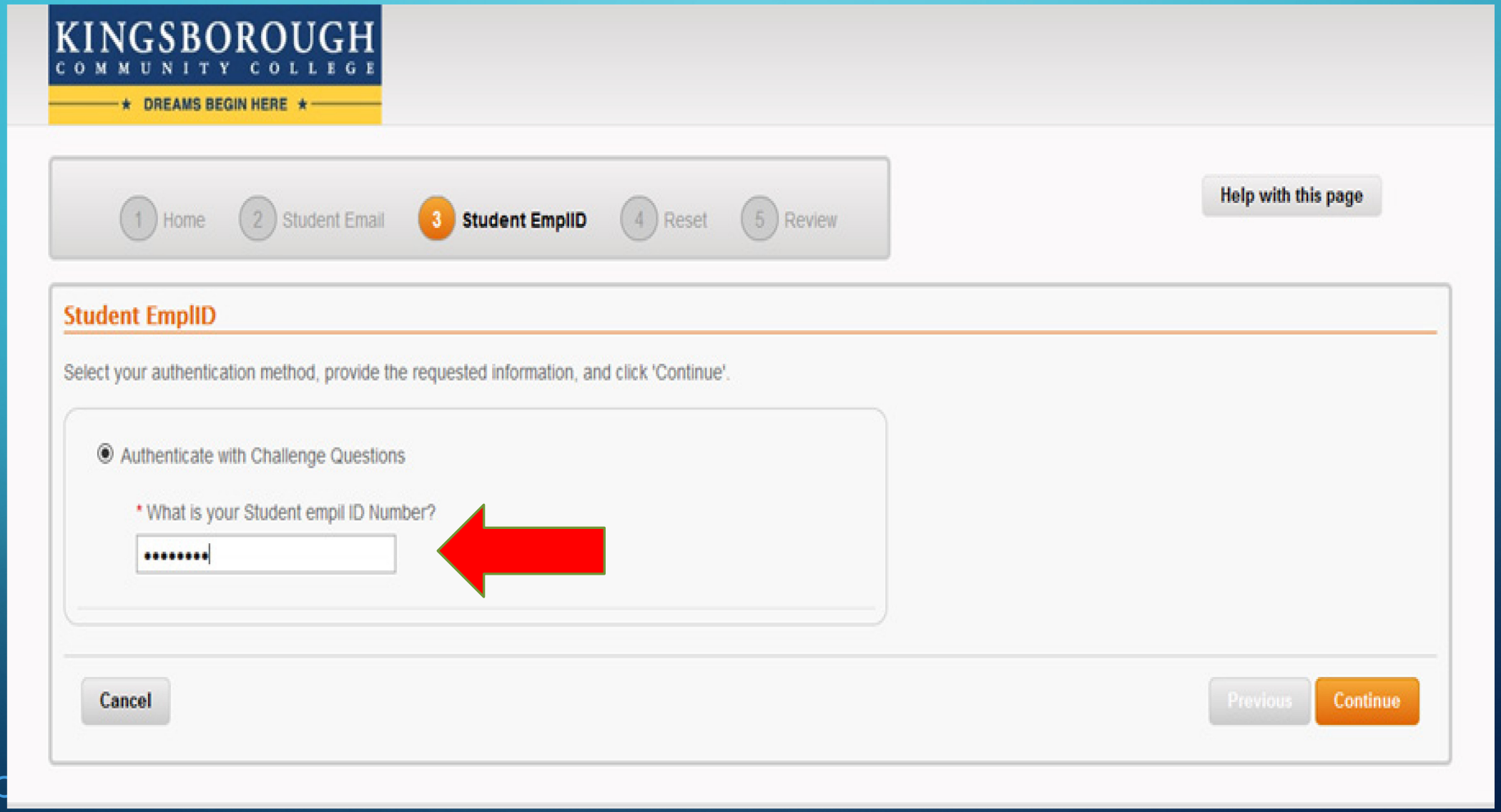
FIRSTNAME.LASTNAME##@STUDENTS.KBCC.CUNY.EDU



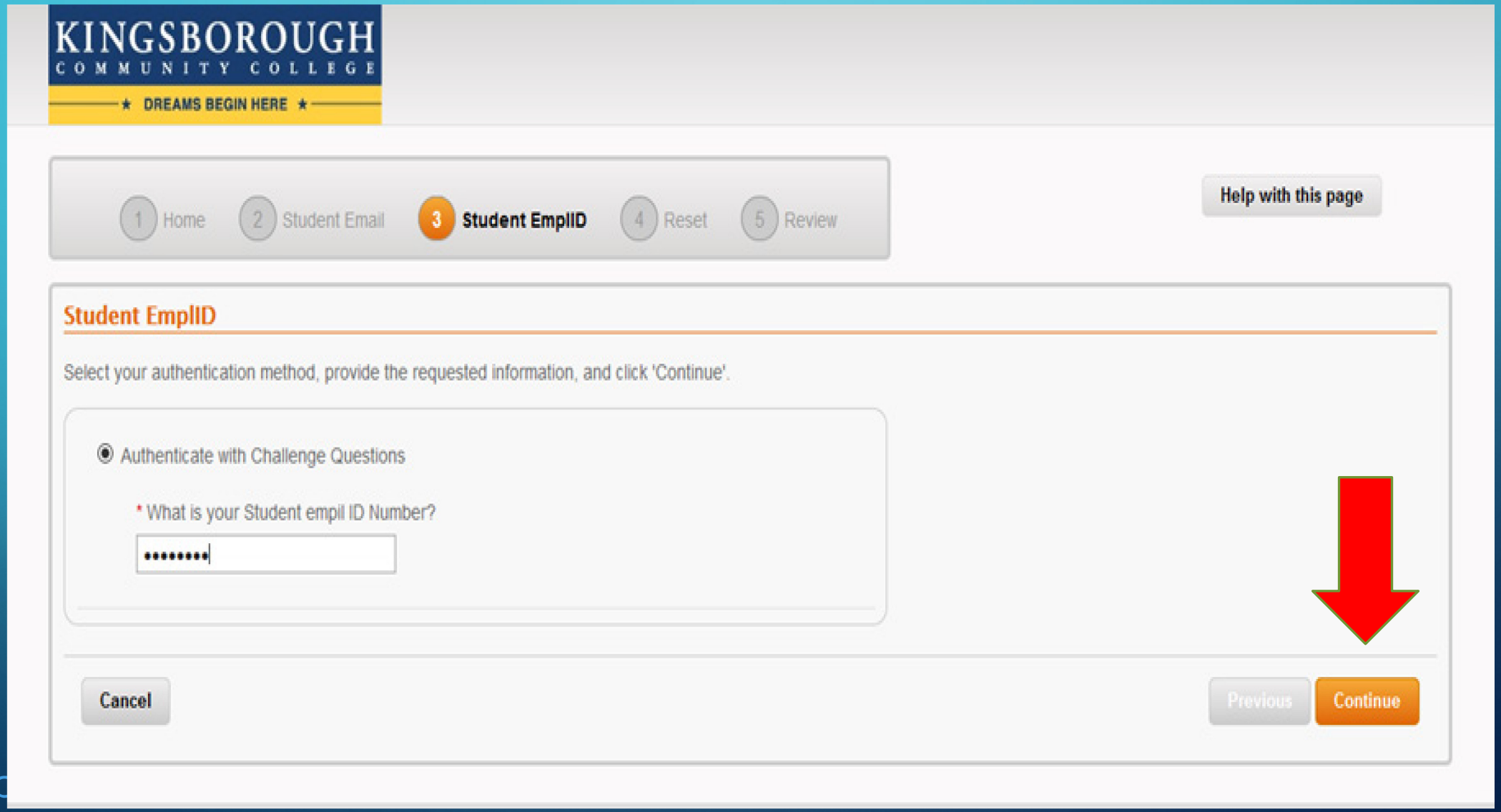
CLICK ON **CONTINUE**



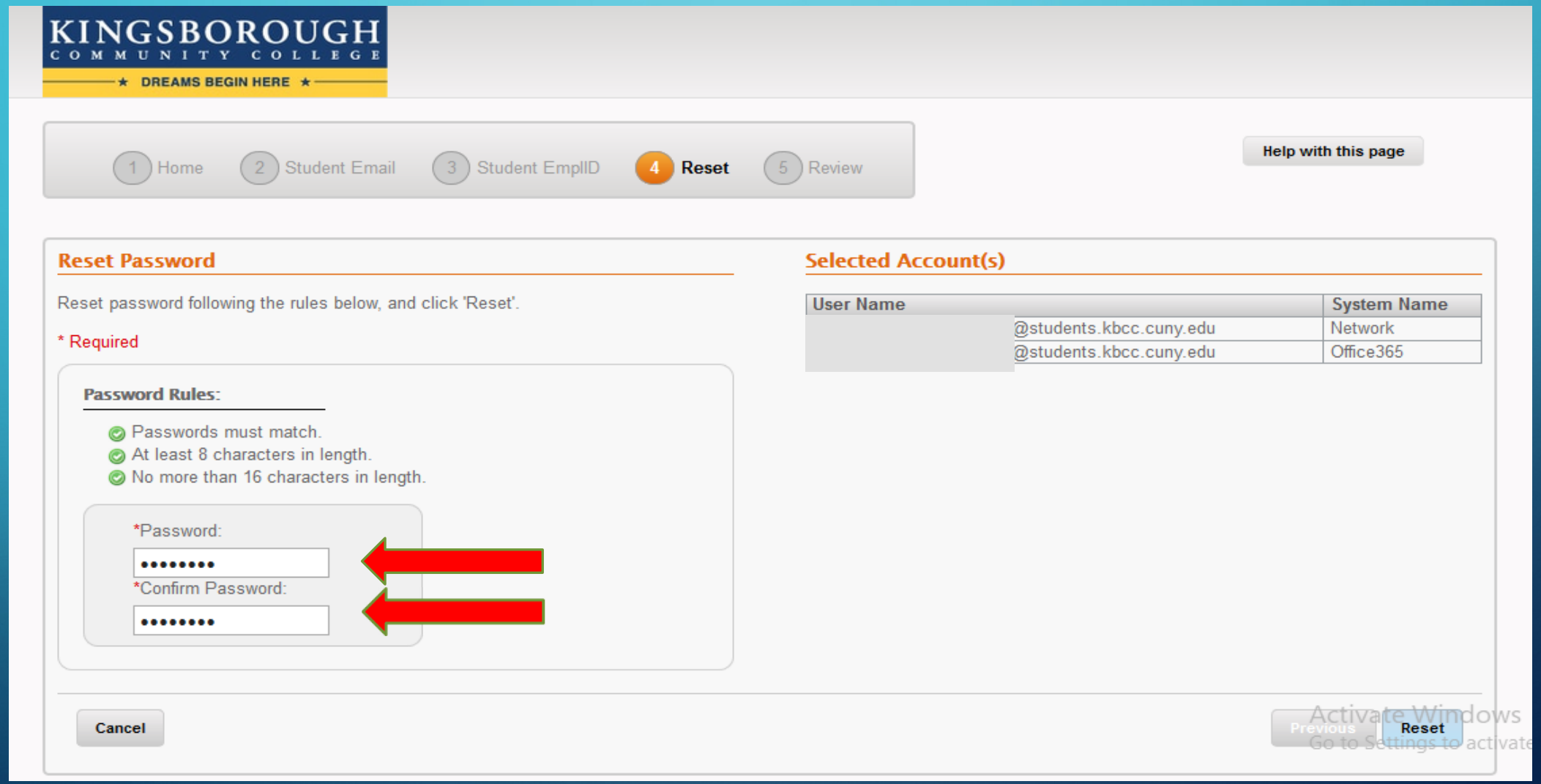
ENTER YOUR **EMPLID/STUDENT ID NUMBER**



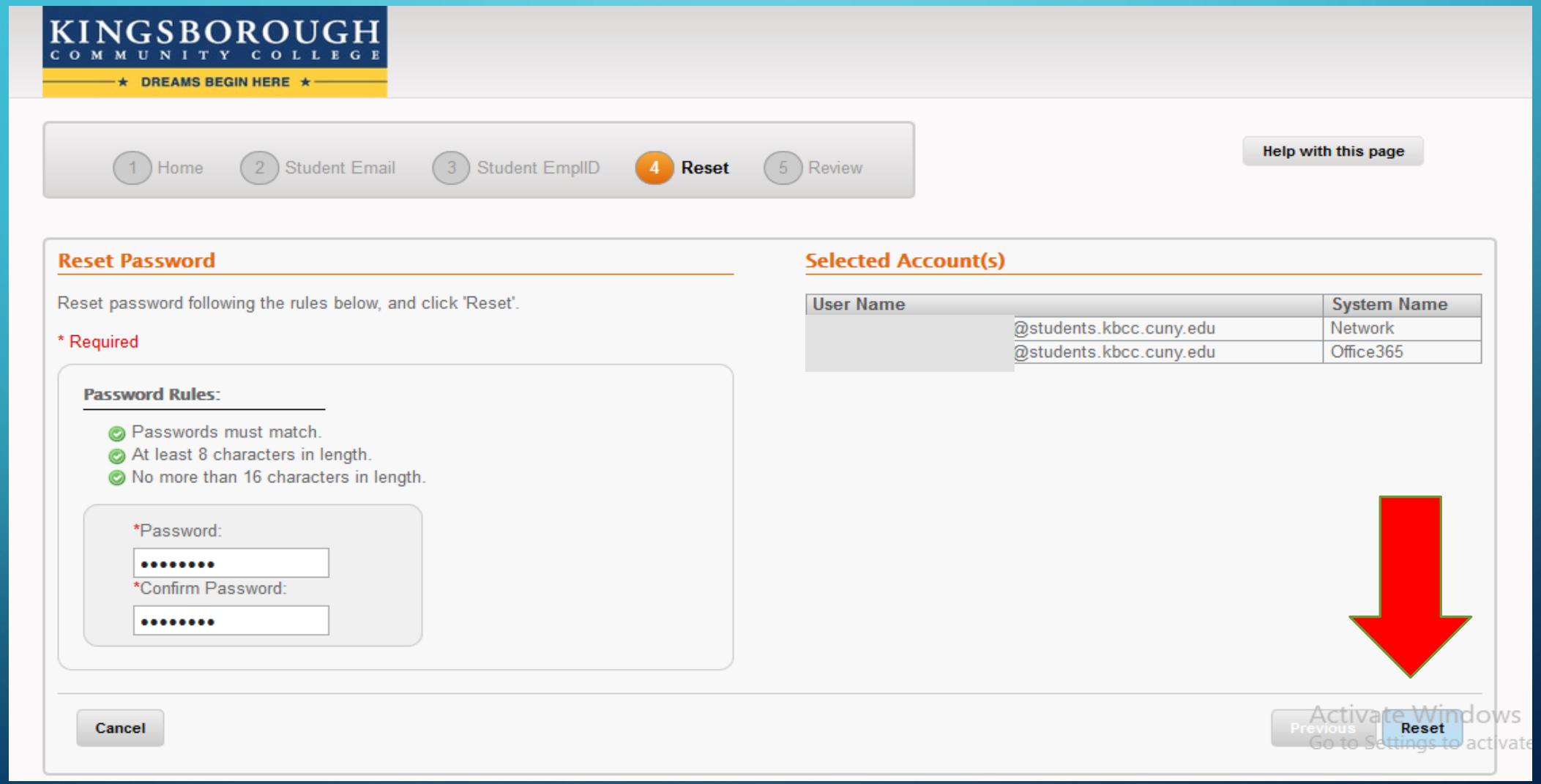
CLICK ON **CONTINUE**



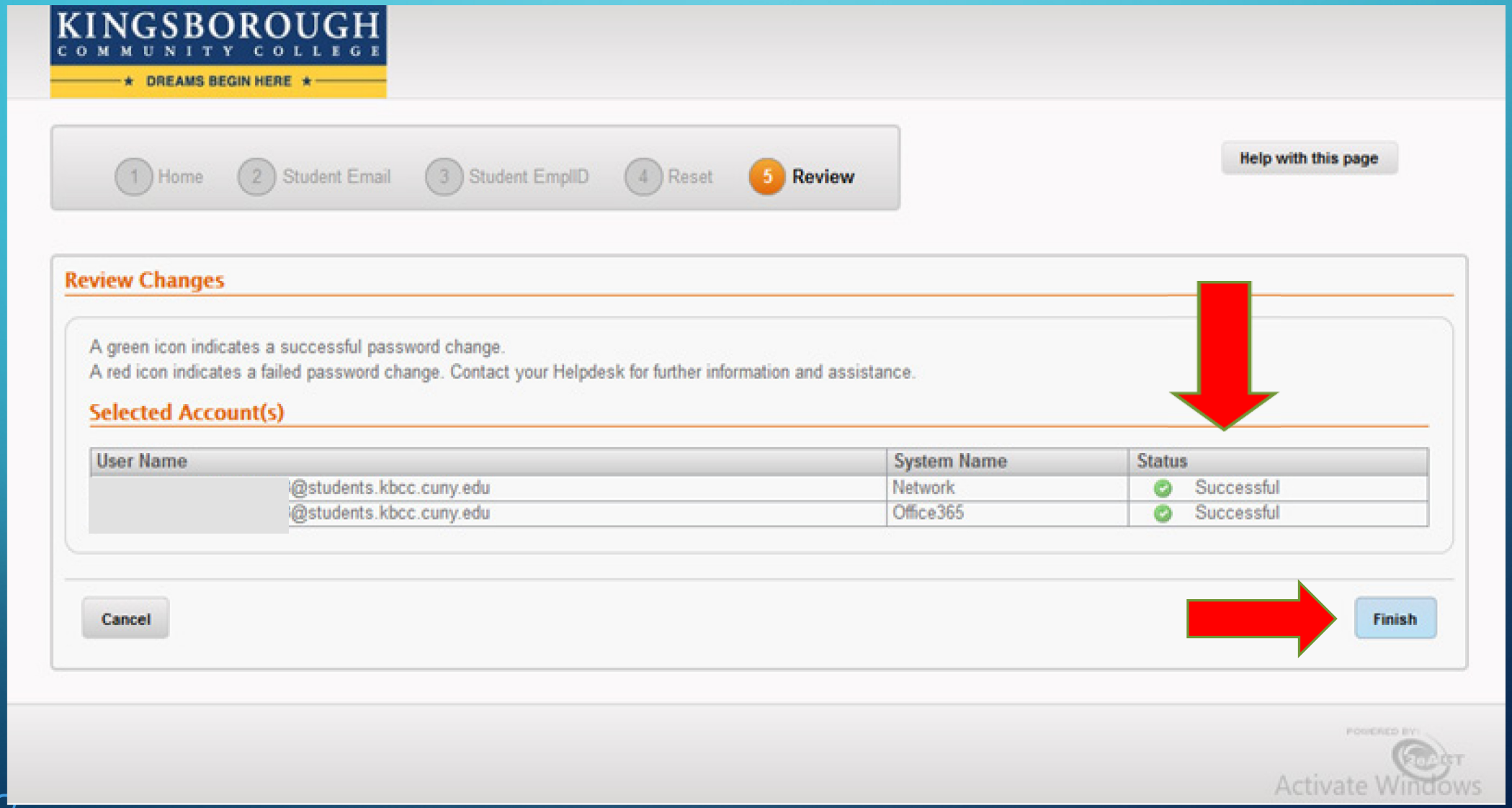
CREATE YOUR OWN PERSONAL PASSWORD SAME PASSWORD IN BOTH FIELDS



CLICK ON **RESET**



WHEN **SUCCESSFUL** CLICK ON **FINISH**

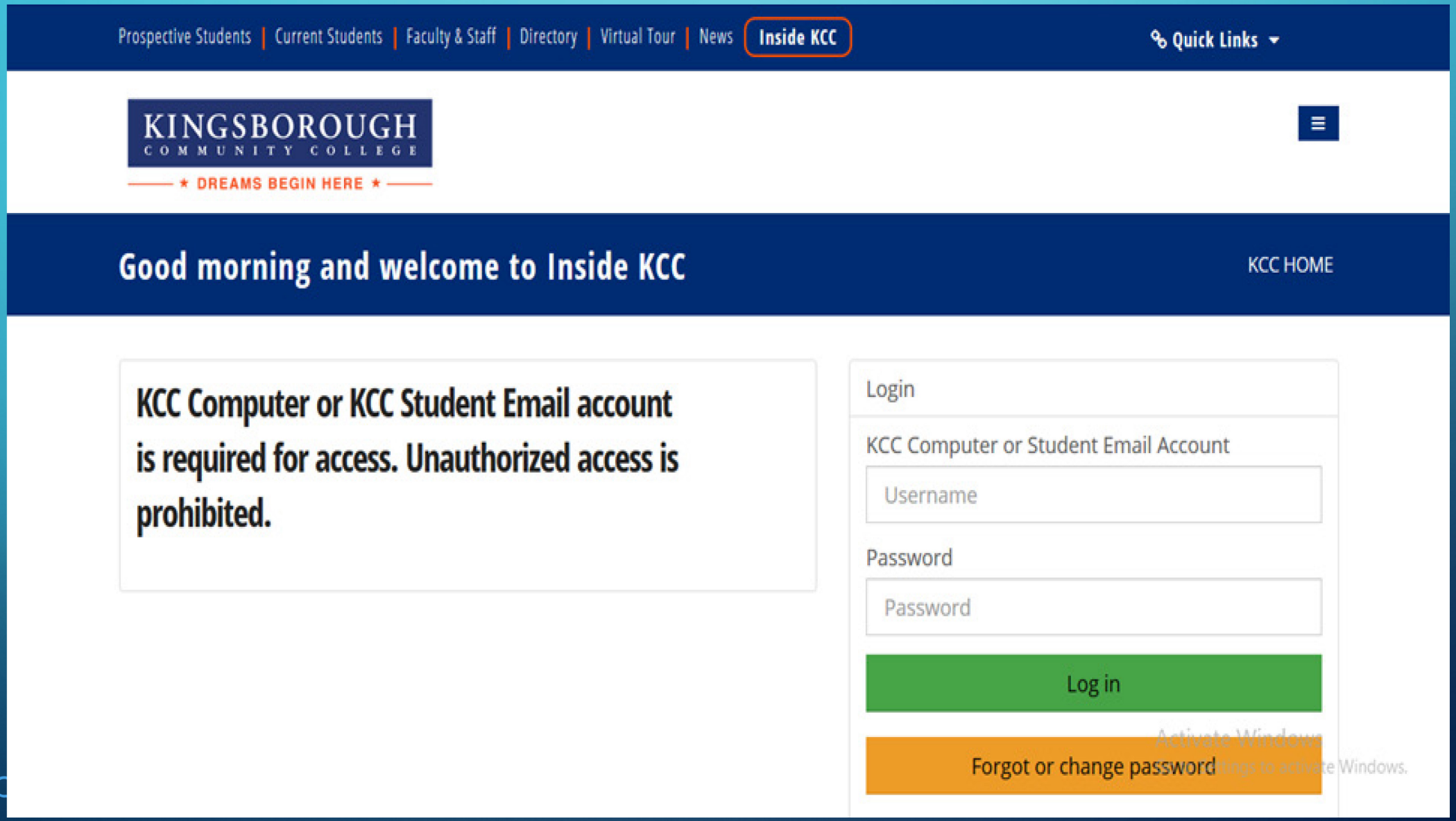


INSIDE KCC

WILL RESET ALL OF THE FOLLOWING ACCOUNTS

INSIDE KCC
Student Email (Microsoft Office)
WIFI
Starfish
VDI (Remote Computer Labs)
SmartEvals
OKTA-Dynamic Form
Remote Printing (mobiprint.kingsborough.edu you can use this service to send your homework to a printer on campus and it can be waiting for you when you get there)

GO BACK TO **INSIDE KCC**



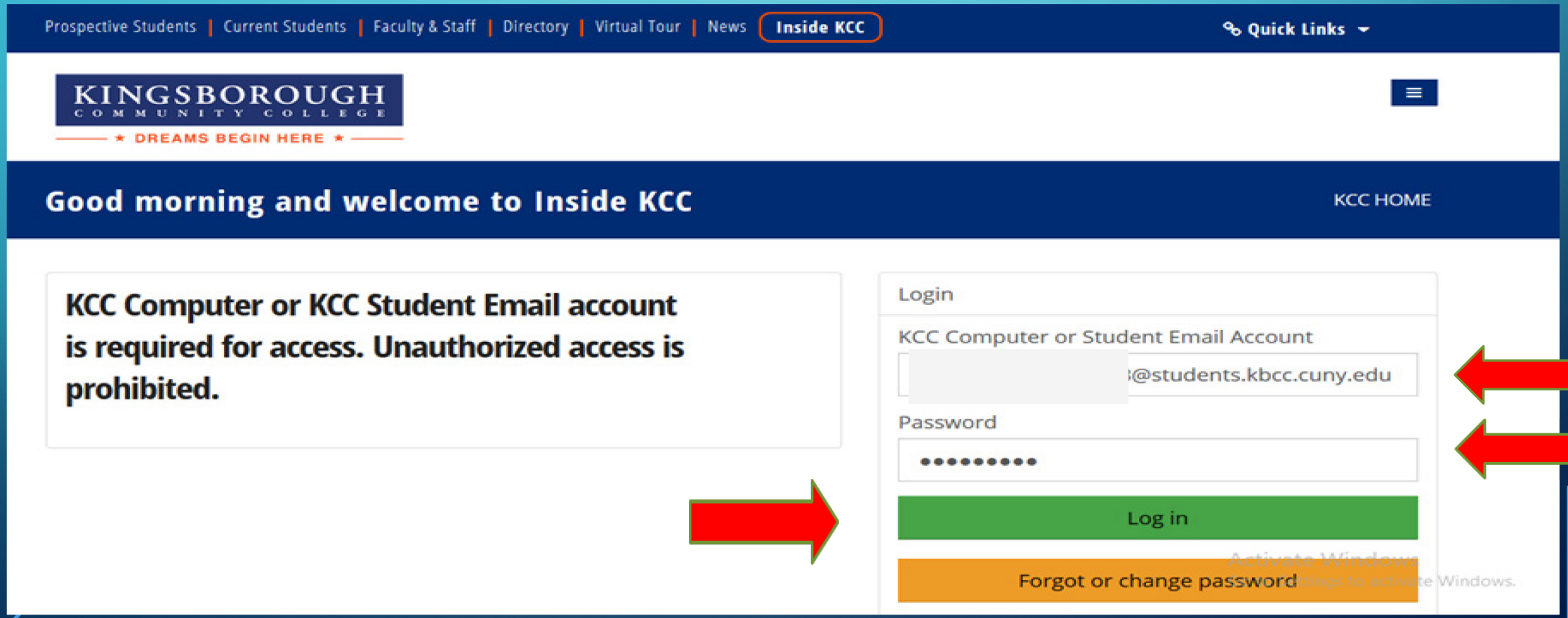
ENTER YOUR KBCC STUDENT EMAIL ADDRESS

FIRSTNAME.LASTNAME##@STUDENTS.KBCC.CUNY.EDU

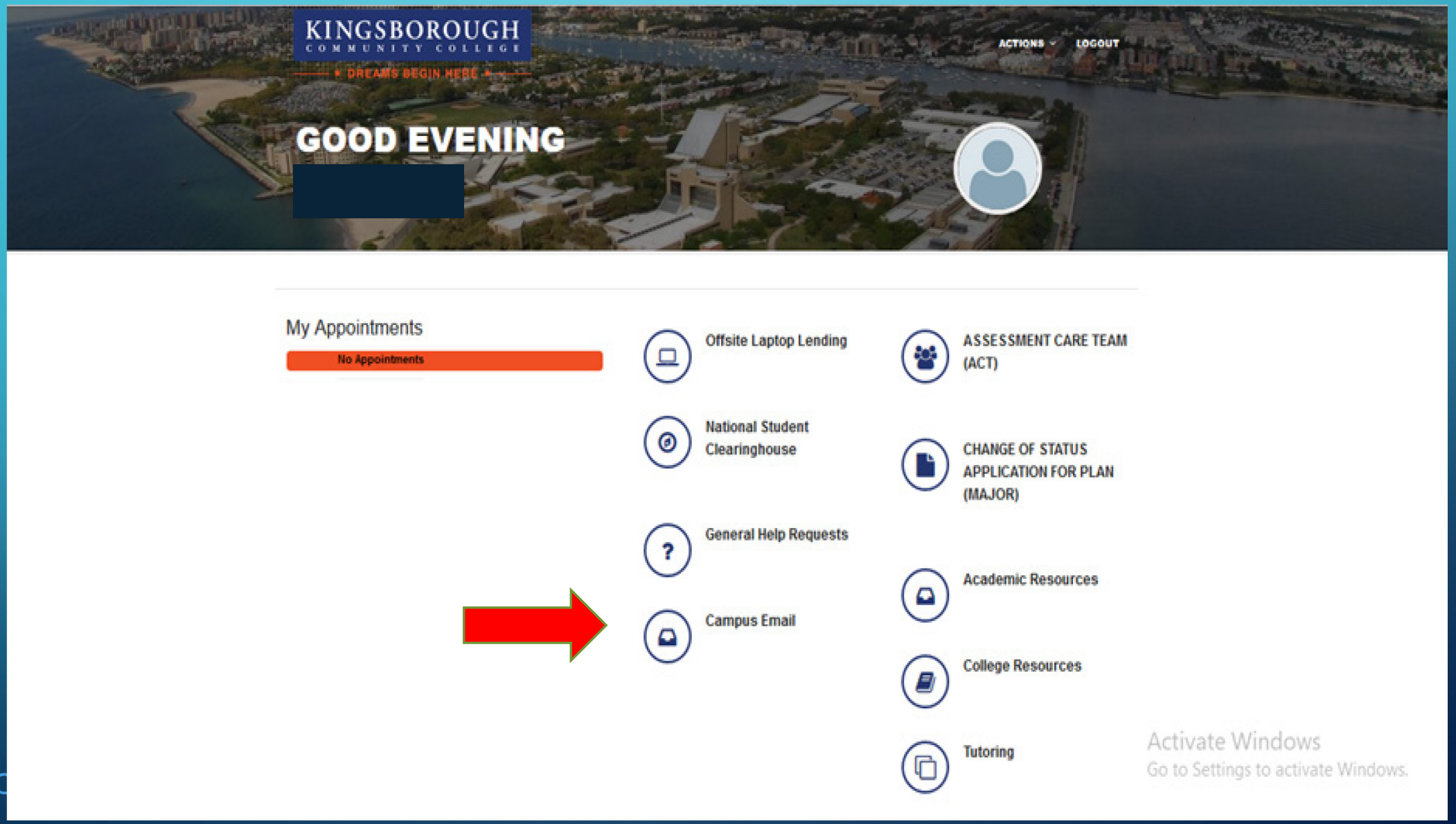
AND

THE PASSWORD YOU JUST CREATED

CLICK ON **LOG IN**



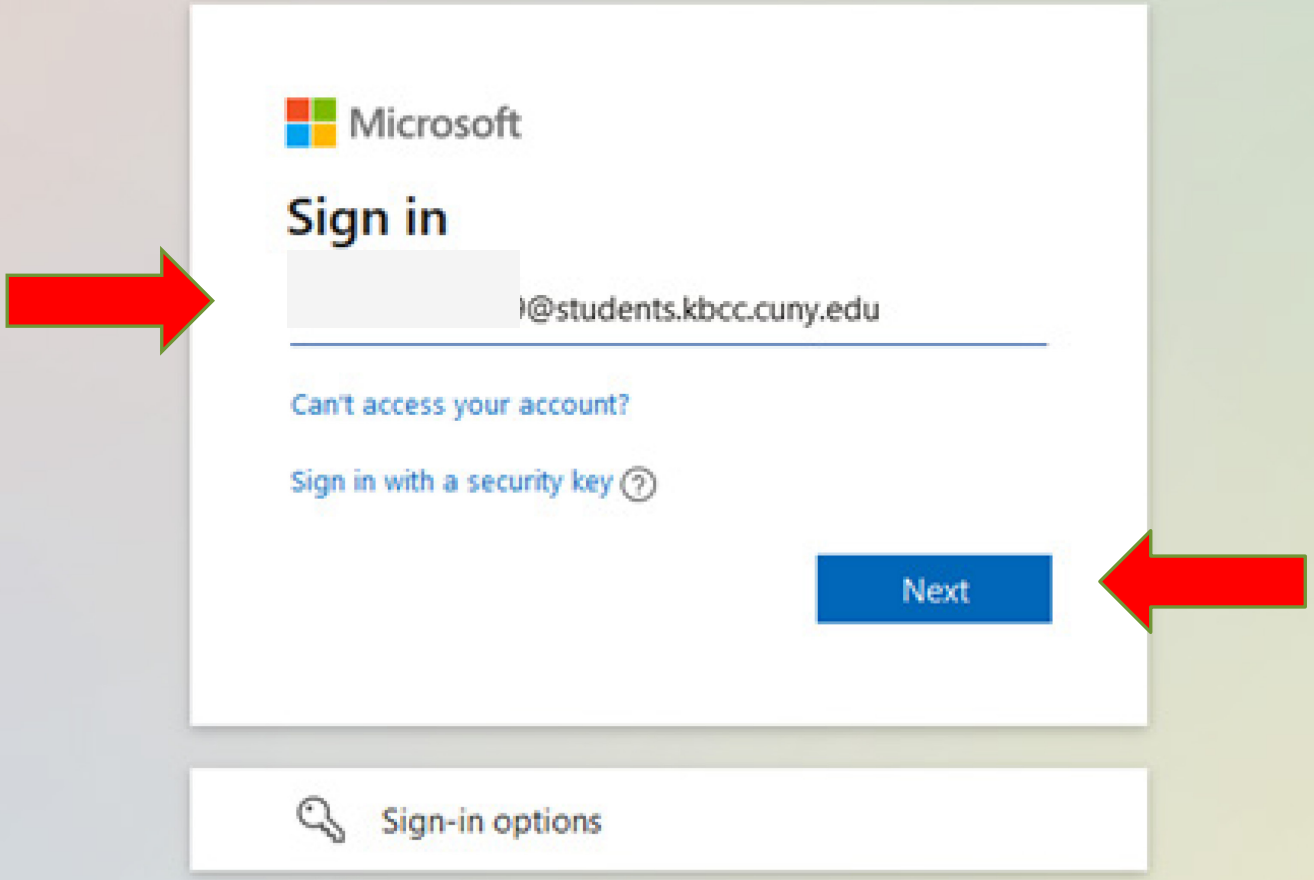
CLICK ON **CAMPUS EMAIL**



ENTER YOUR KBCC STUDENT EMAIL ADDRESS

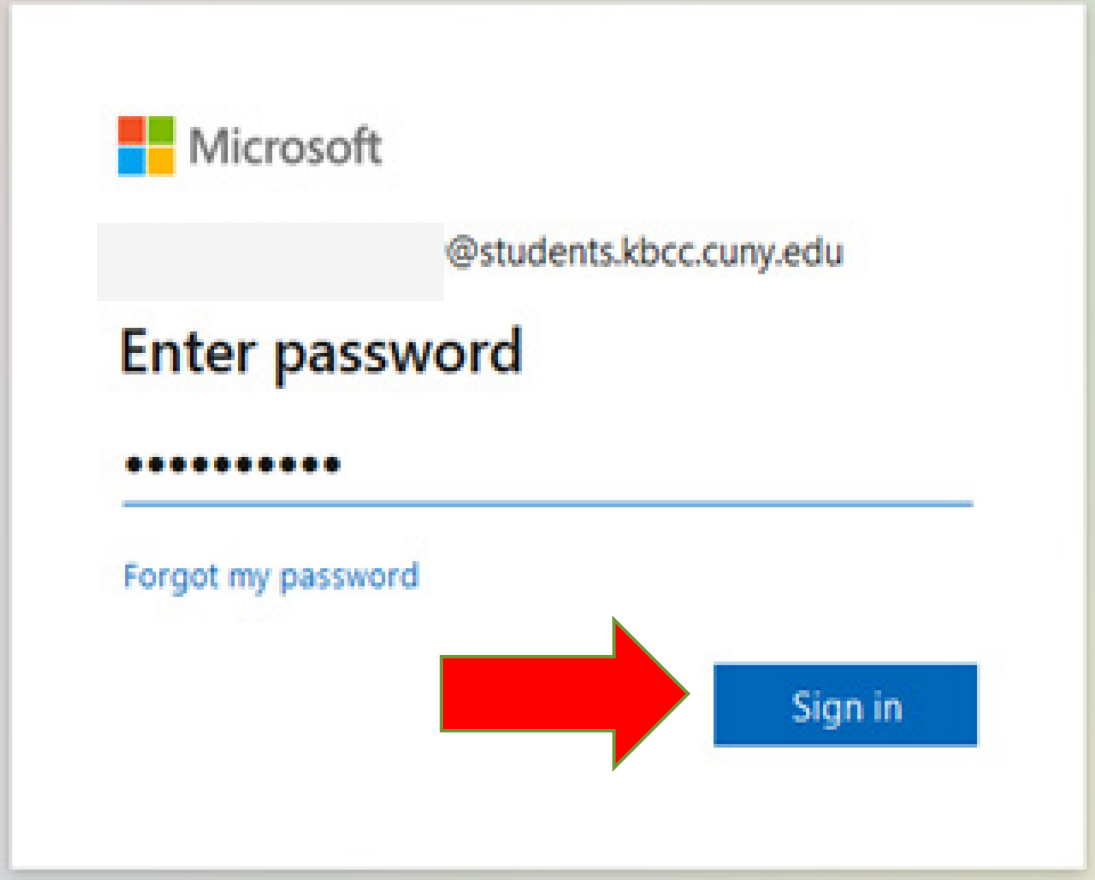
FIRSTNAME.LASTNAME##@STUDENTS.KBCC.CUNY.EDU

CLICK ON **NEXT**

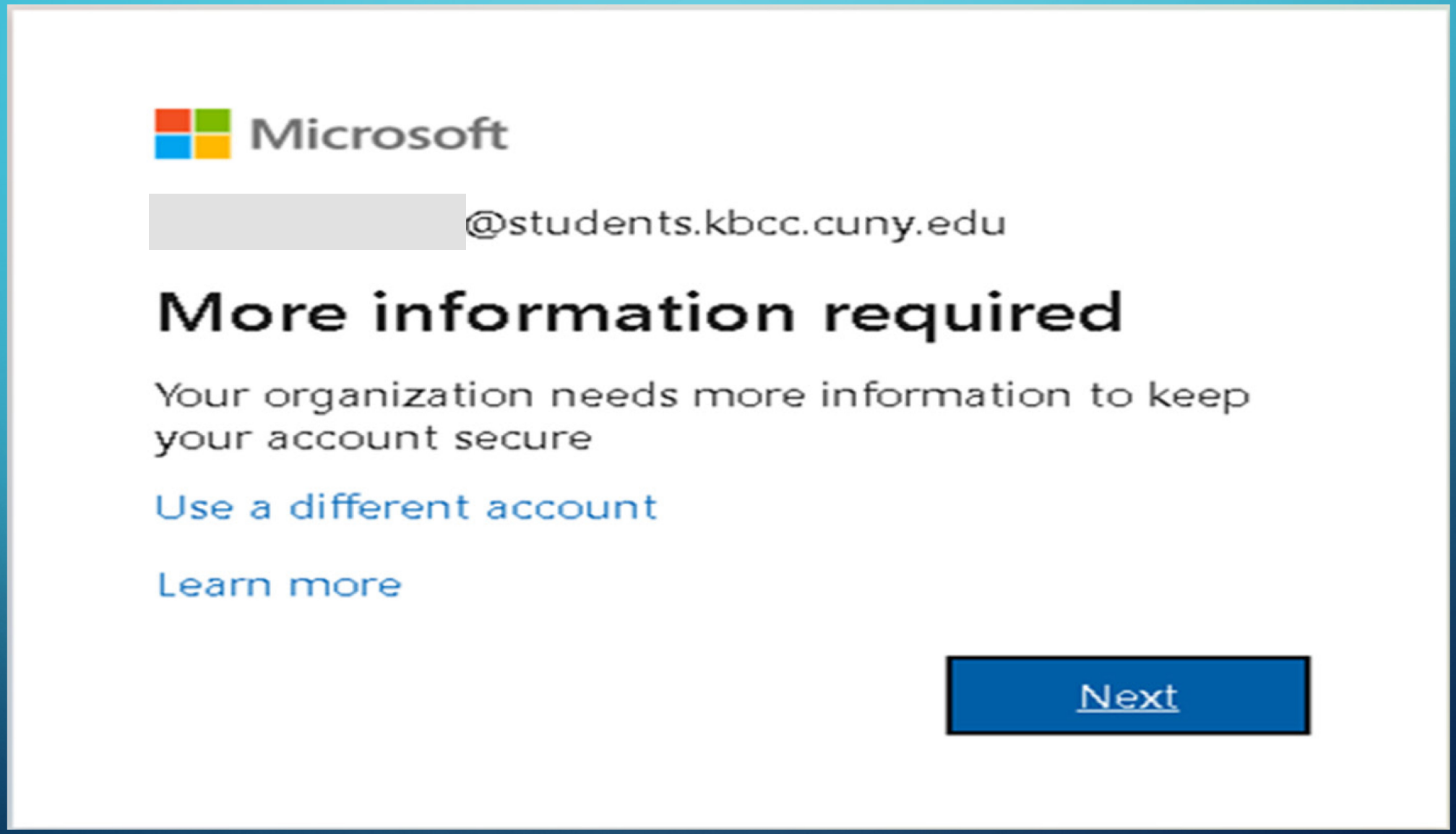


ENTER **THE PASSWORD YOU JUST CREATED**

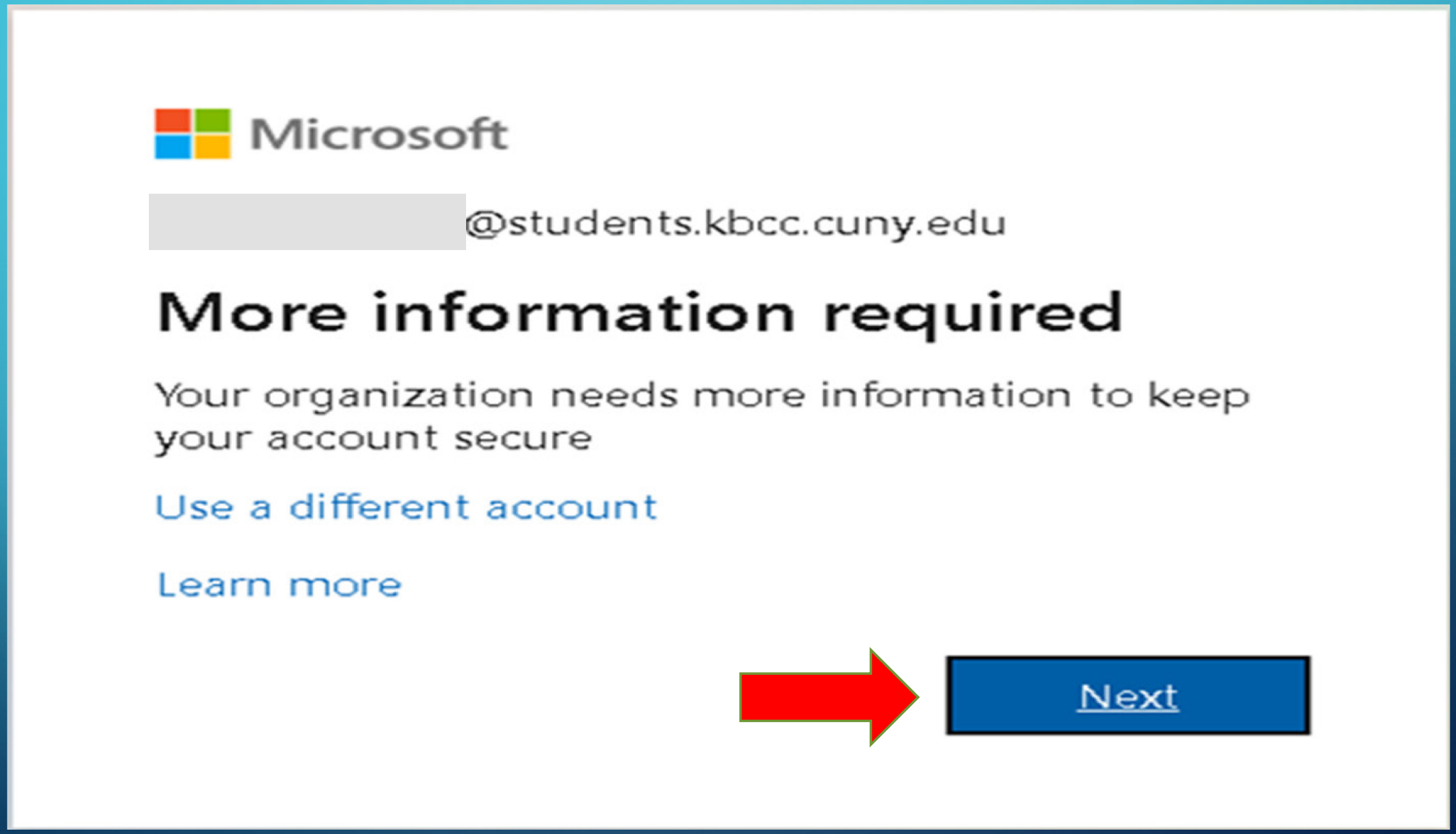
CLICK ON **SIGN IN**



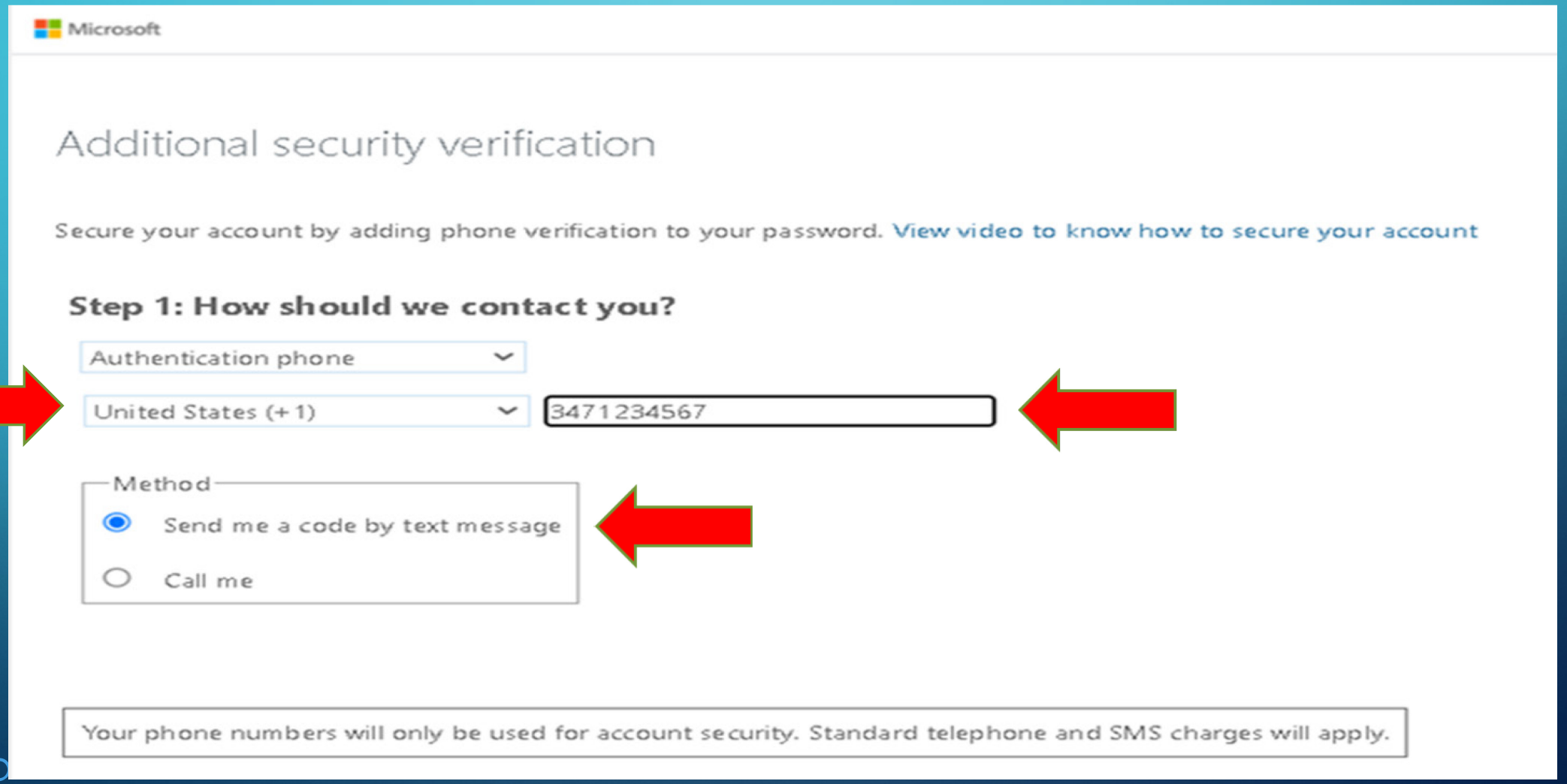
MORE INFORMATION REQUIRED



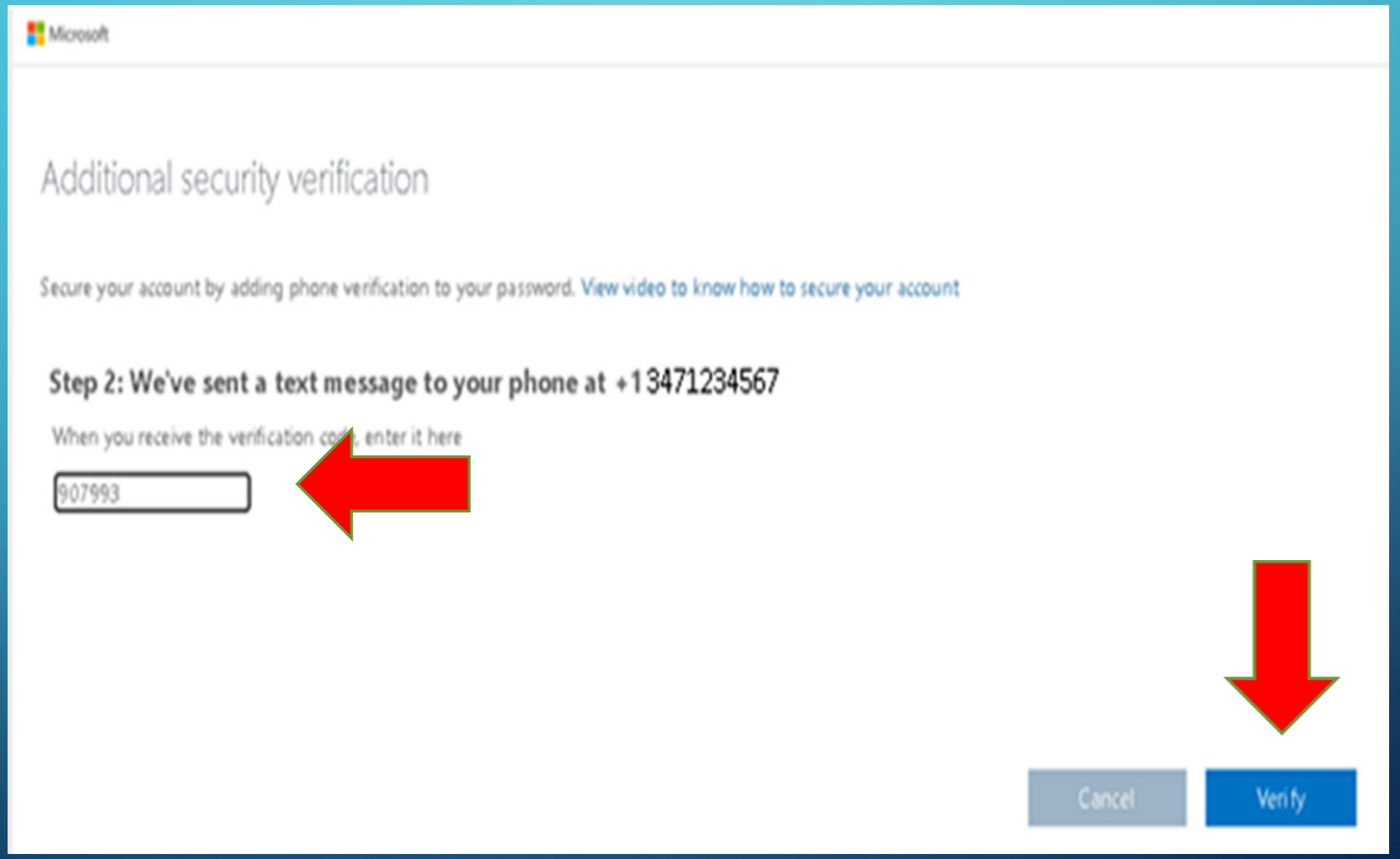
CLICK ON **NEXT**



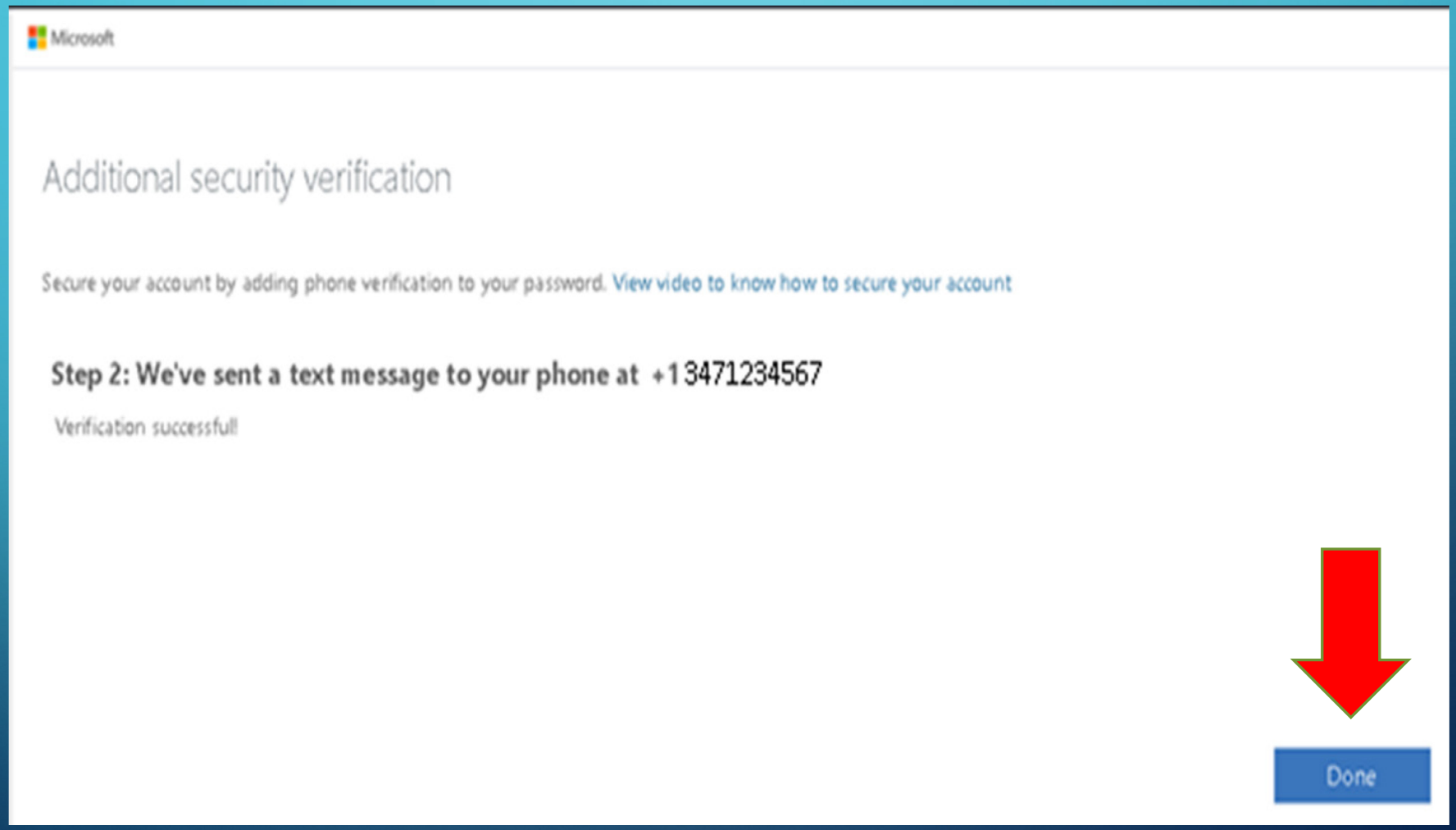
ADDITIONAL SECURITY VERIFICATION
SELECT YOUR **COUNTRY**, ENTER **CELL NUMBER**, SELECT **SEND ME A CODE BY TEXT MESSAGE**



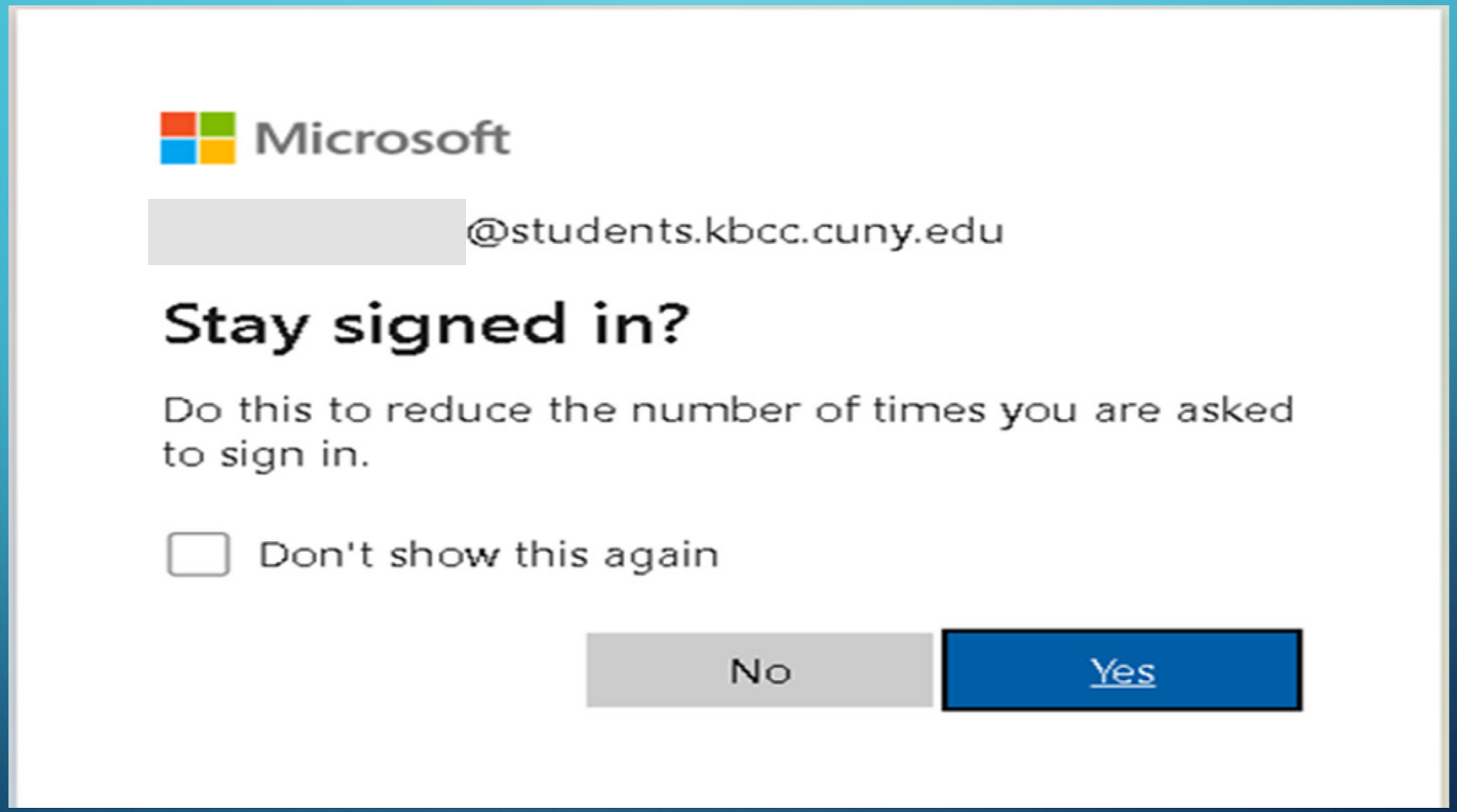
VERIFICATION CODE
ENTER **CODE**, CLICK ON **VERIFY**



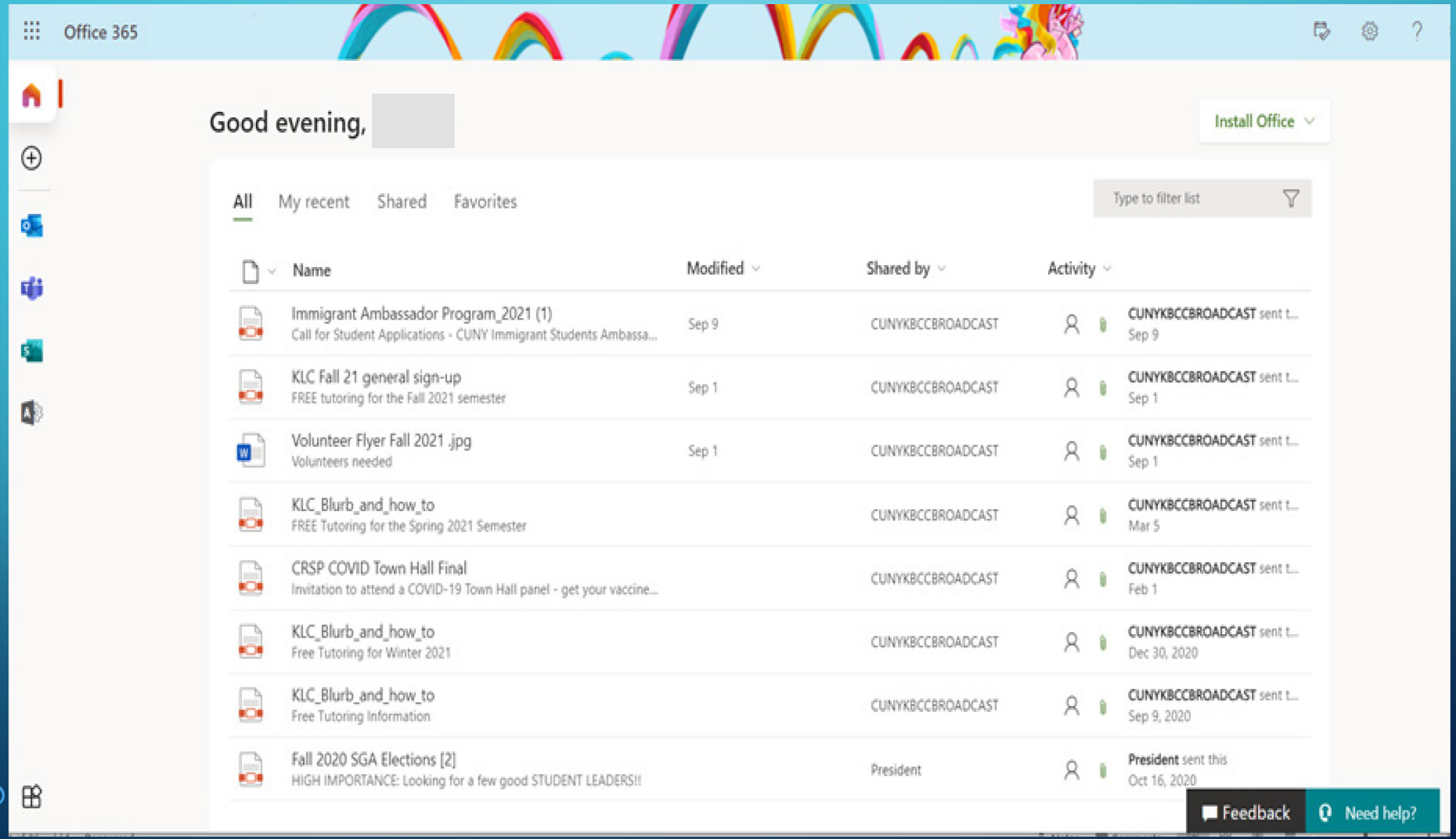
VERIFICATION SUCCESSFUL
CLICK ON **DONE**



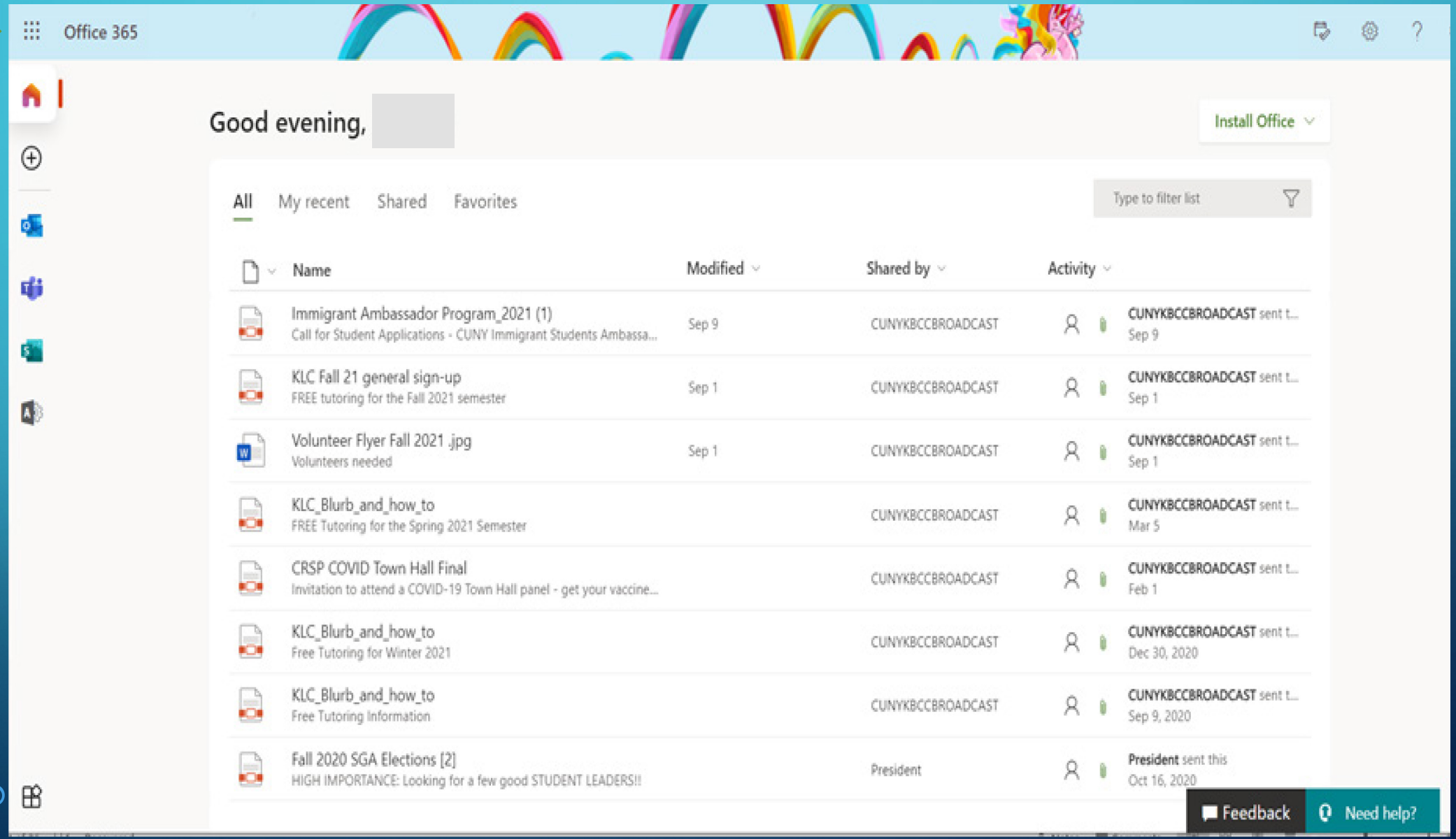
STAY SIGNED IN?



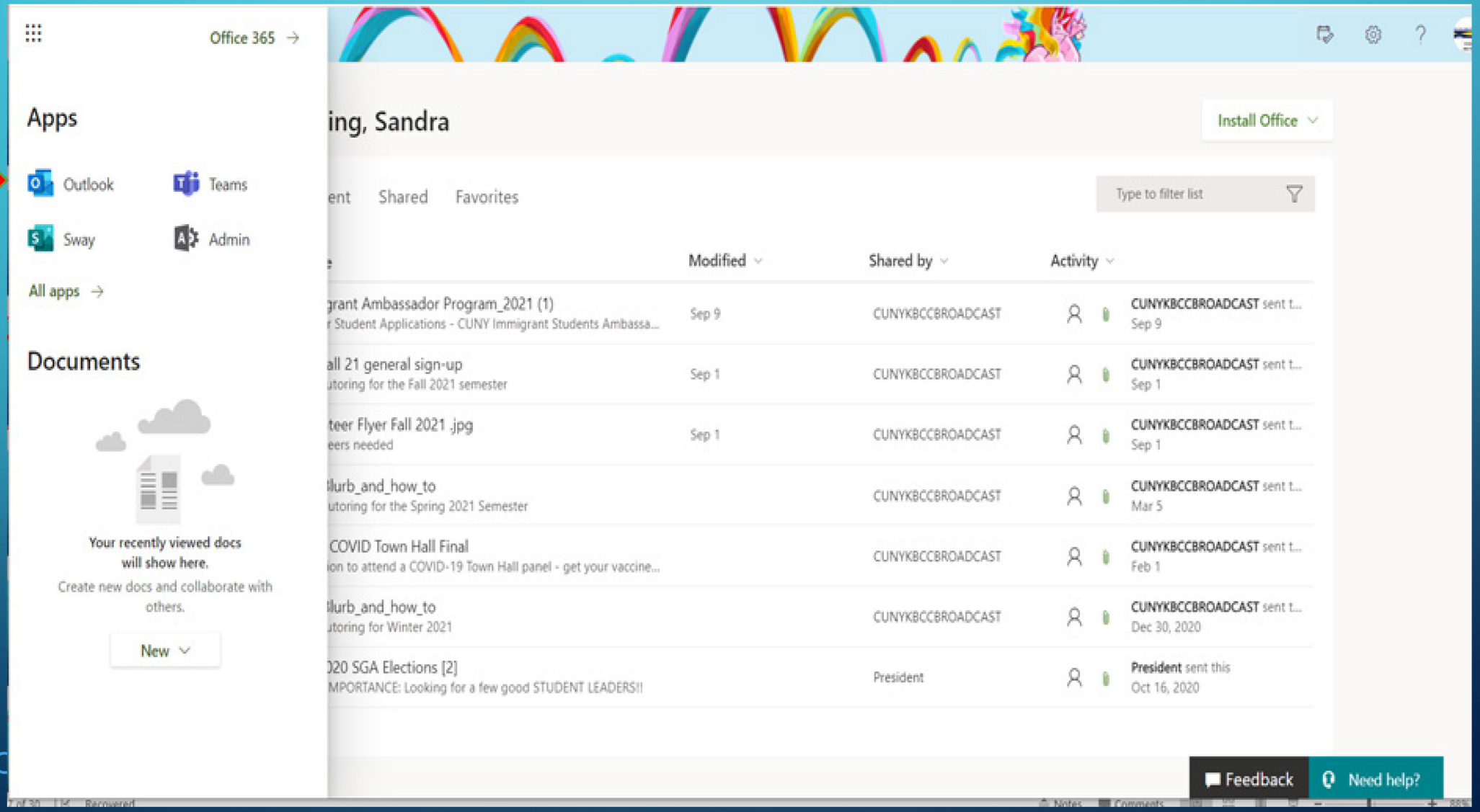
MICROSOFT OFFICE 365



MICROSOFT OFFICE 365
CLICK ON THE **9 SMALL SQUARES**

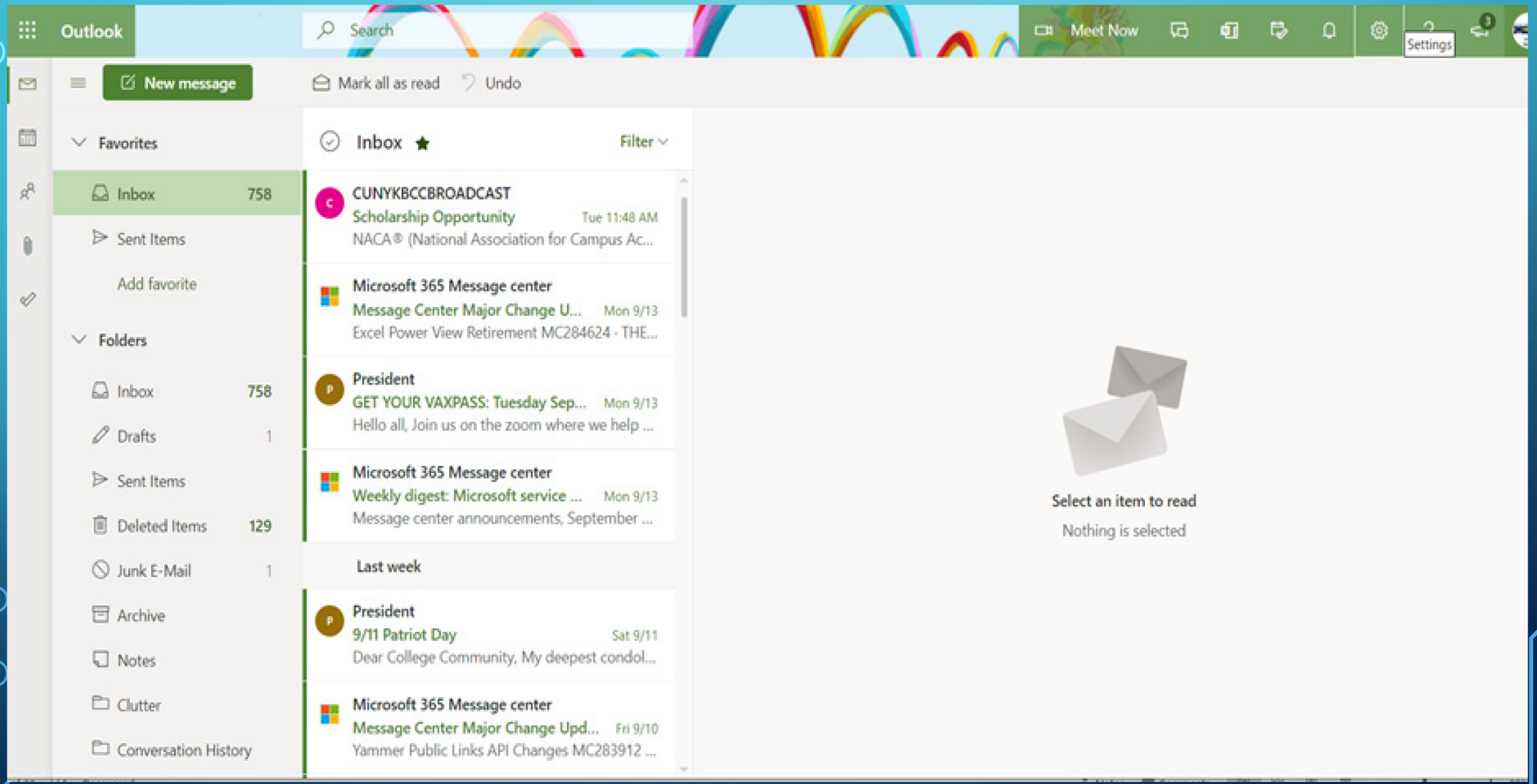


MICROSOFT OFFICE 365
CLICK ON **OUTLOOK**



MICROSOFT OFFICE 365

YOUR INBOX



STUDENT HELP DESK/BLACKBOARD SUPPORT

Student Help Desk

1-718-368-6679 option 2

HELPDESK@students.kbcc.cuny.edu

BlackBoard Support

1-718-368-6679 option 2, option 2

BlackBoard.Support@kbcc.cuny.edu