Login Less and Stay More Connected to Campus Wi-Fi

Use Meru's Smart Connect.

TABLE OF CONTENTS

Smart Connect at KBCC

To improve the user experience for staff at KBCC, we have a new application called Smart Connect.. After you login to the **KBCCStaff** Wi-Fi network, you will see a new page. Click on the "Smart Connect" button, and the Wi-Fi system will configure your device to connect seamlessly to the Wi-Fi network. The next time you'll have to login to KBCCStaff again is when the system makes you change your password.
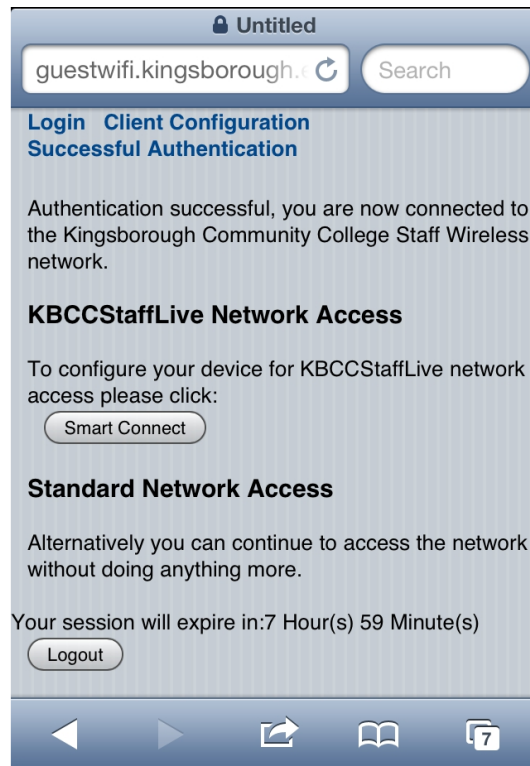

Figure 1 iPhone Smart Connect Page

Smart Connect is a piece of software downloaded to a user's device that automatically configures the appropriate parameters for each type of device to connect to the network. The experience is slightly different for Windows, Android and Apple devices. The instructions and screenshots that show the Smart Connect process for each type of device that you bring on to campus are in the following sections.

You can choose not to use Smart Connect and continue using the network as you have every day.

When you change your account password, you will have to reconnect to the KBCCStaff wireless network, login, and re download the Smart Connect software so that your new password is embedded in your device. Smart Connect will then reconnect you to the secure network again.

Apple DEVICES

iDevices will have a profile created by Smart Connect on their devices that contains the network connection information. If you have an iPhone, iPad or iPod, the process will look very similar to the following screens:
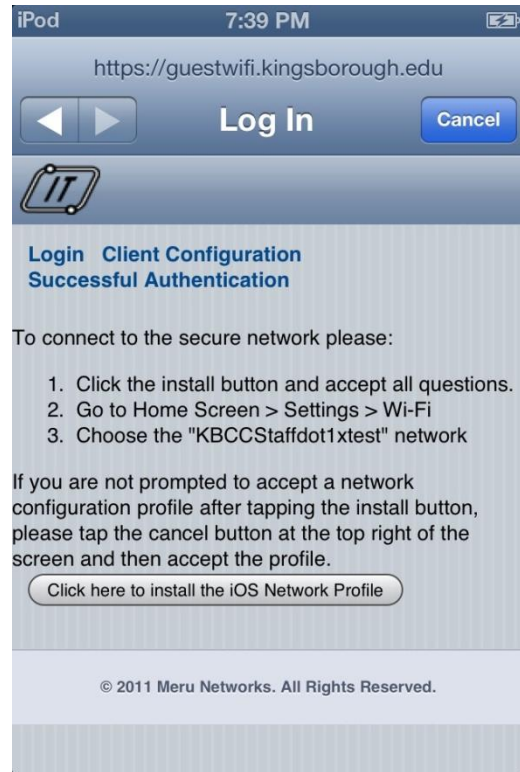
iPod   7:39 PM

https://guestwifi.kingsborough.edu

◀ ▶   **Log In**   Cancel

Welcome to the Staff Wireless Network

Login

Login with you KB credentials:

Username: cplunkett

Password: •••••••••

Login

© 2012 Kingsborough Community College. All Rights Reserved.

Figure 2 iPod Staff Login Portal

iPod   7:39 PM

https://guestwifi.kingsborough.edu

◀ ▶   **Log In**   Cancel

Login   Client Configuration
Successful Authentication

To connect to the secure network please:

1. Click the install button and accept all questions.
2. Go to Home Screen > Settings > Wi-Fi
3. Choose the "KBCCStaffdot1xtest" network

If you are not prompted to accept a network configuration profile after tapping the install button, please tap the cancel button at the top right of the screen and then accept the profile.

Click here to install the iOS Network Profile

© 2011 Meru Networks. All Rights Reserved.

Figure 4 iPod Smart Connect Configuration Smart Connect screen

🔒 Untitled

guestwifi.kingsborough.∈ ↻   Search

Login   Client Configuration
Successful Authentication

Authentication successful, you are now connected to the Kingsborough Community College Staff Wireless network.

KBCCStaffLive Network Access

To configure your device for KBCCStaffLive network access please click:

Smart Connect

Standard Network Access

Alternatively you can continue to access the network without doing anything more.

Your session will expire in:7 Hour(s) 59 Minute(s)

Logout

Figure 3 iPod Successful Login Page

iPod   7:39 PM

Cancel   **Install Profile**

Name
Organization

Not Verified   Install

Description   Description

Signed   guestwifi.kingsborough.edu

Received   Dec 31, 1969

Contains   2 Certificates
         Wi-Fi Network

More Details   ❯

Figure 5 iPod Profile Install Request

Figure 6 Profile Certificate Acceptance

Figure 7 iPod Successful Profile Installation

ANDROID

Devices running Android will be redirected to the Google Play store to download Smart Connect. Clicking on the Smart Connect button after logging in will take you to the Play store to download and install the app. After you download the app, press the back button on your device to get back to the offer page and click the Smart Connect button. The app you just downloaded will launch and configure your device.

The following Smart Connect screenshots take you through the process of offer to reconfiguration.
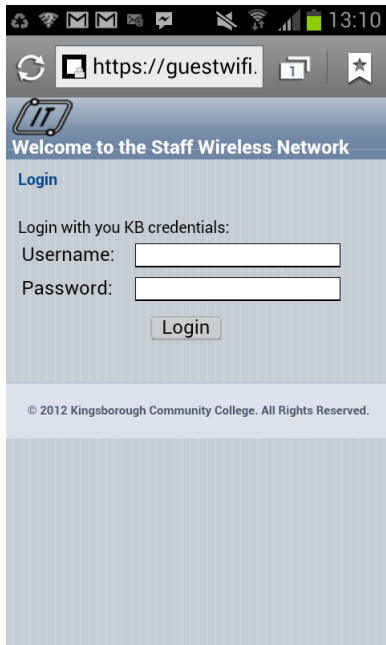
Figure 8 Staff Portal Android Login
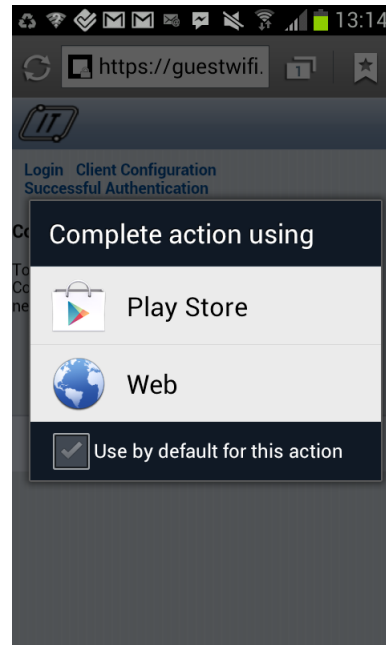
Figure 10 Android Select Google Play Store
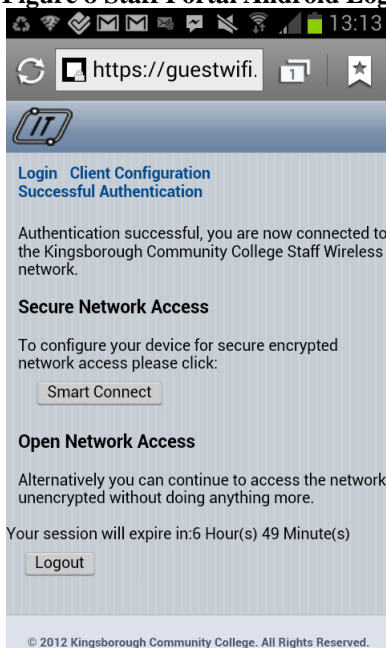
Figure 9 Android Smart Connect Offer
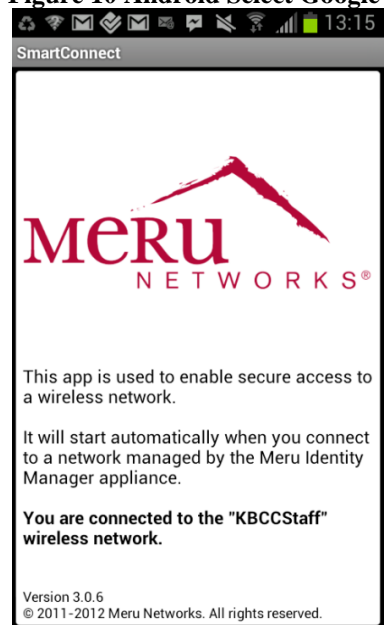
Figure 11 Android Smart Connect Reconfiguration

WINDOWS

Windows clients will download the Smart Connect agent from the IDM system directly. The following are Smart Connect screenshots of the process from another customer's network. They take the user through the download and reconfiguration process. You must have Java enabled in your browser for this to work. Internet Explorer and Chrome are recommended.
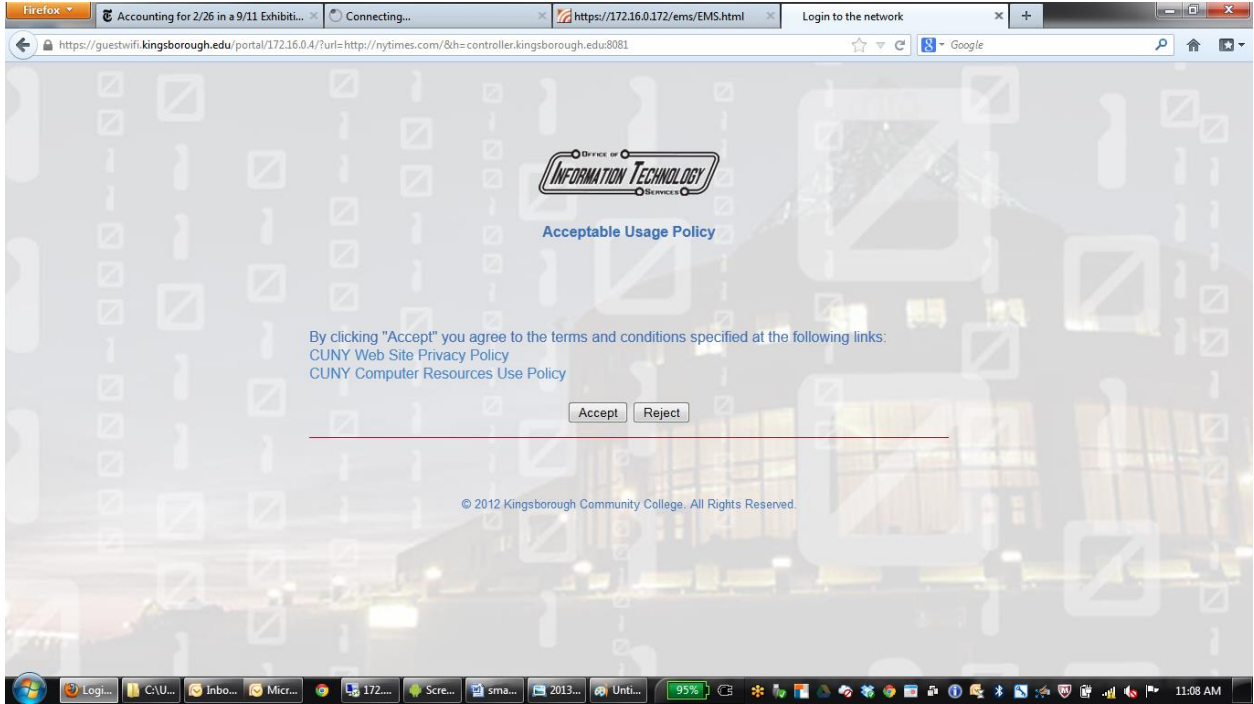
Figure 12 Staff Portal Welcome Screen
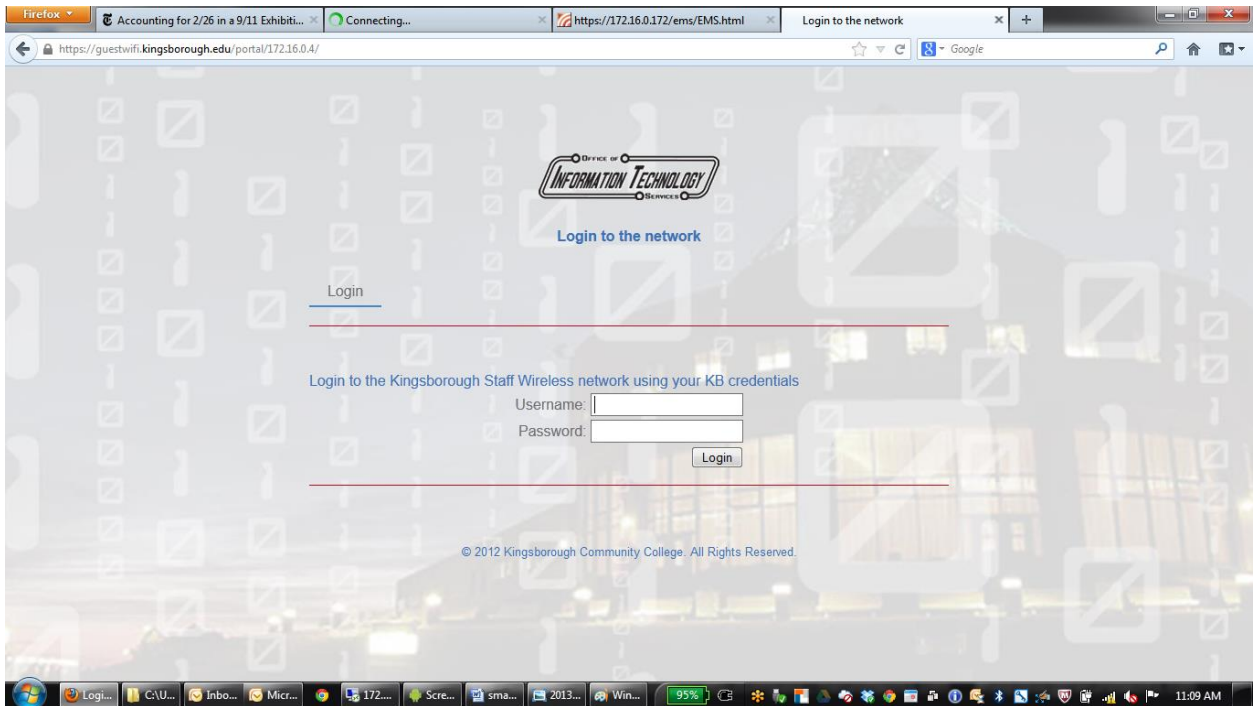
Figure 13 Staff portal Login Screen
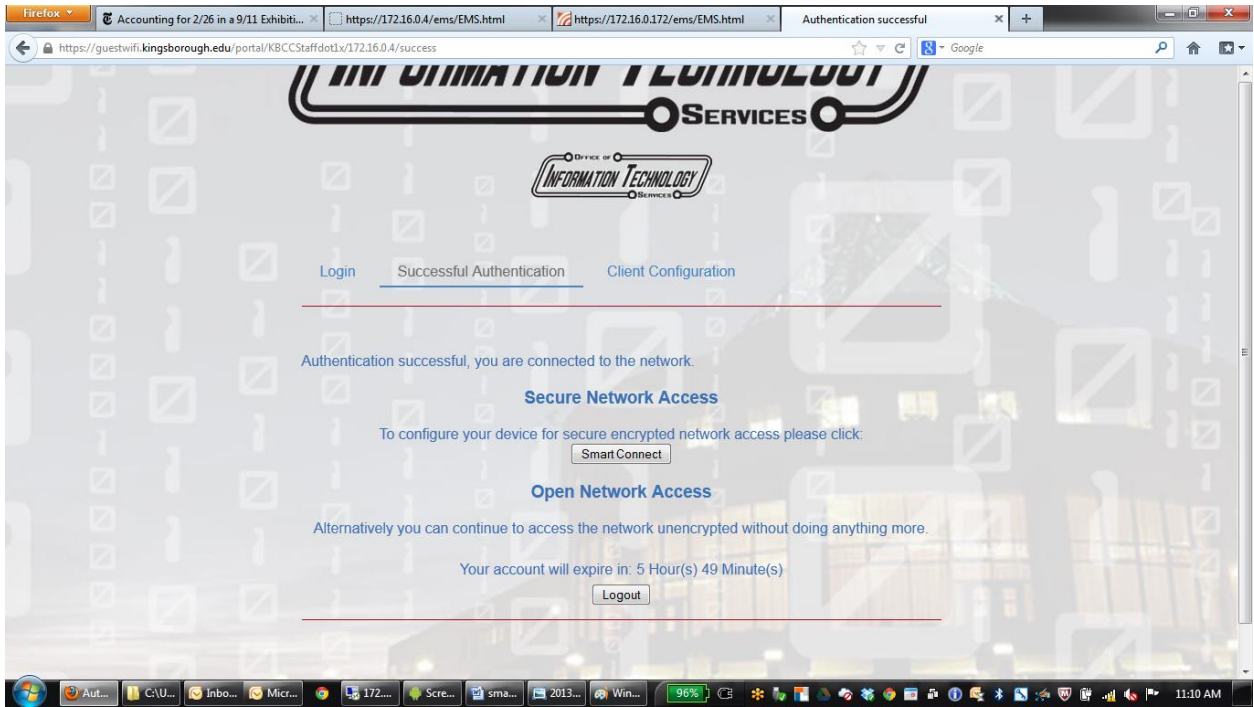
Figure 14 Post Login Smart Connect Offer
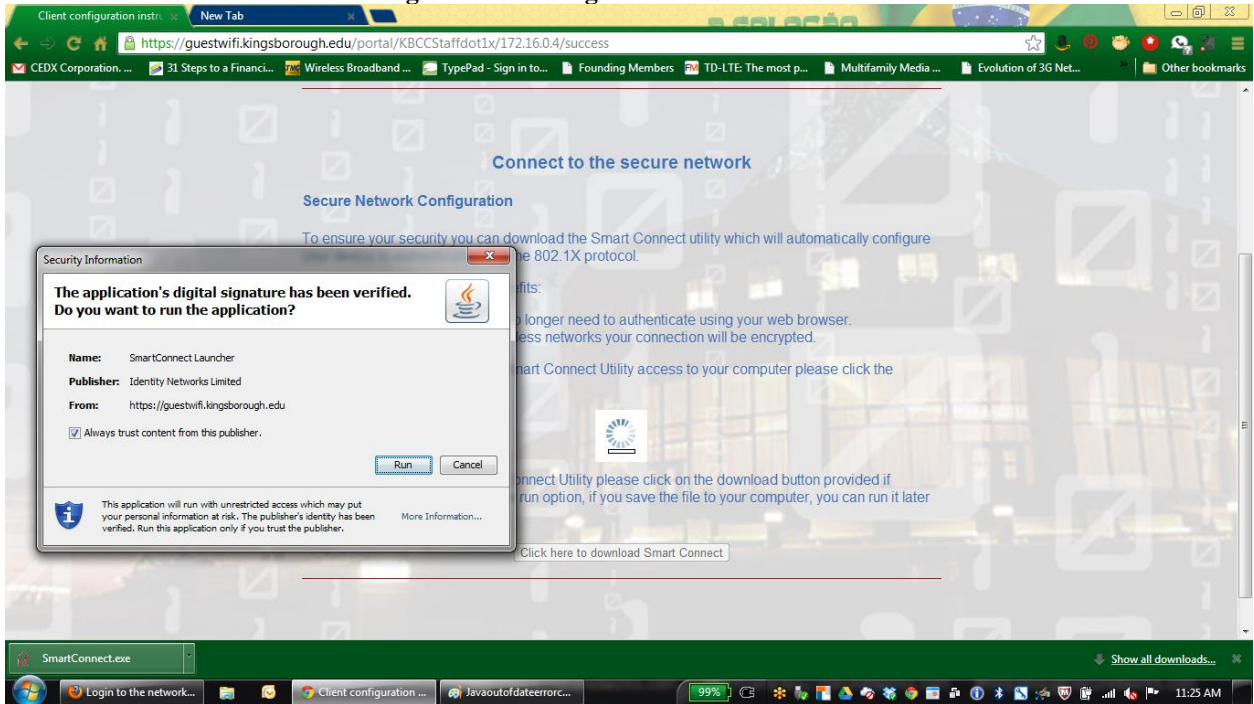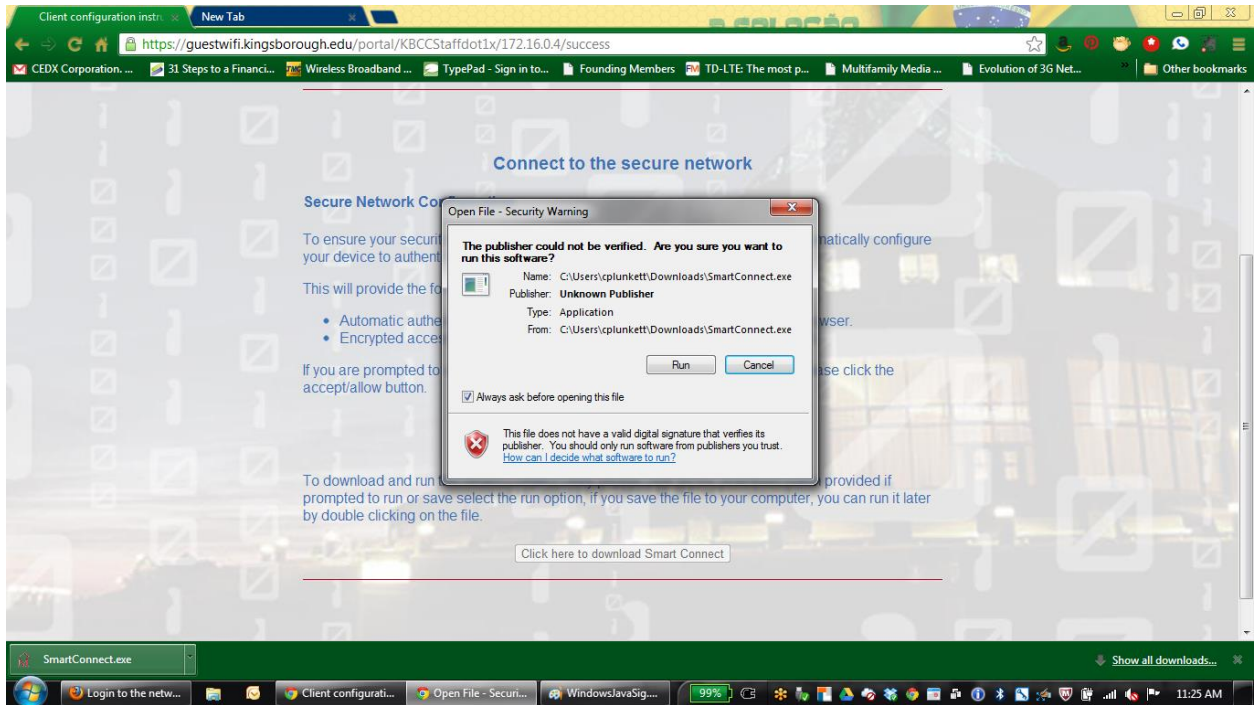

Figure 15 Allow Smart Connect to Run

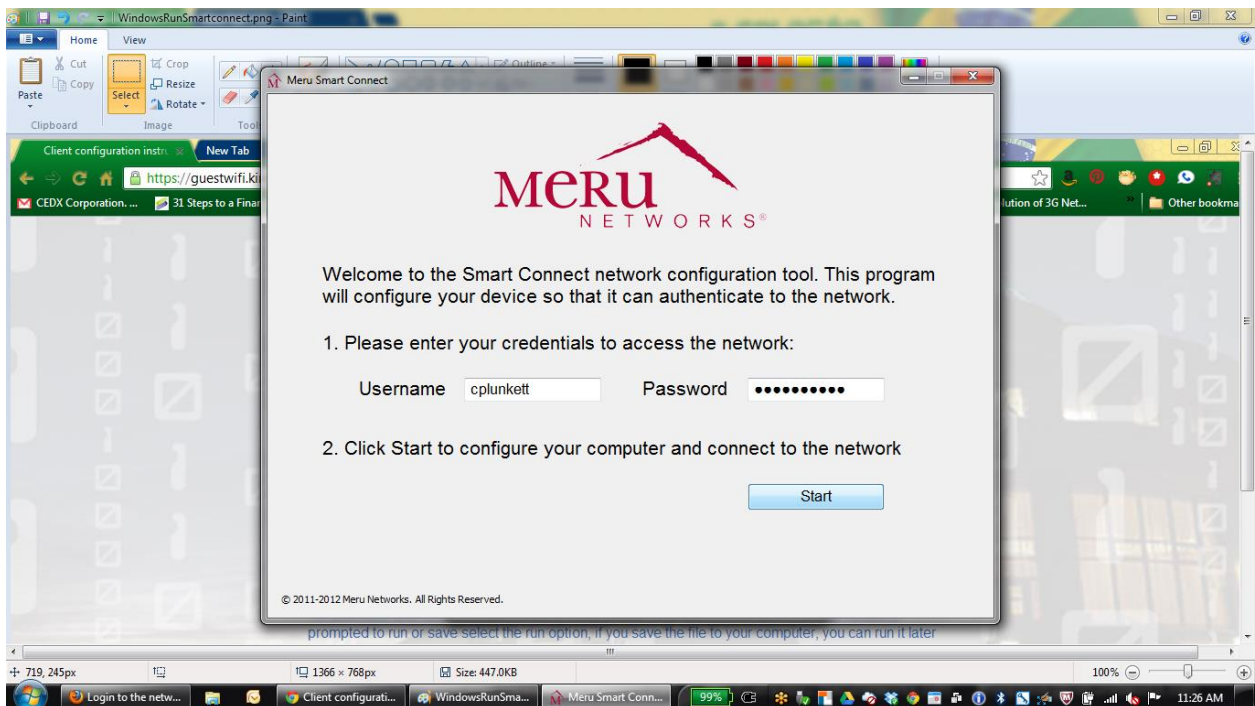**Figure 16 Allow Program to Run**

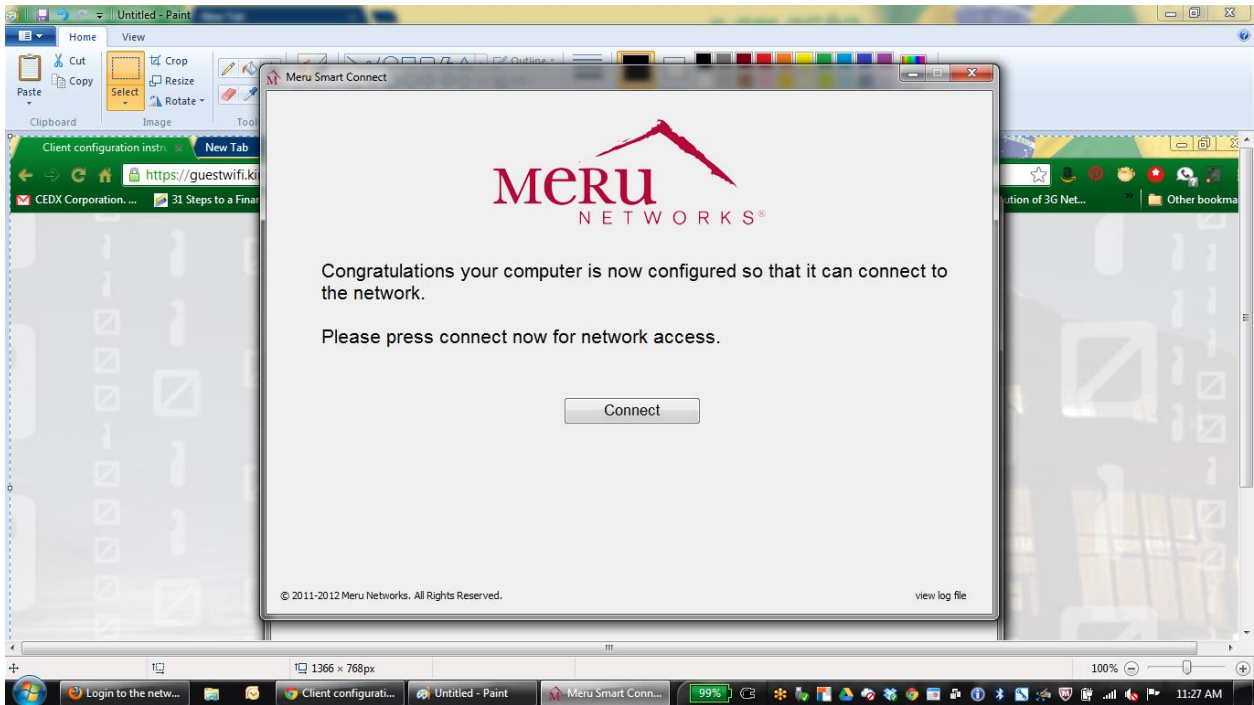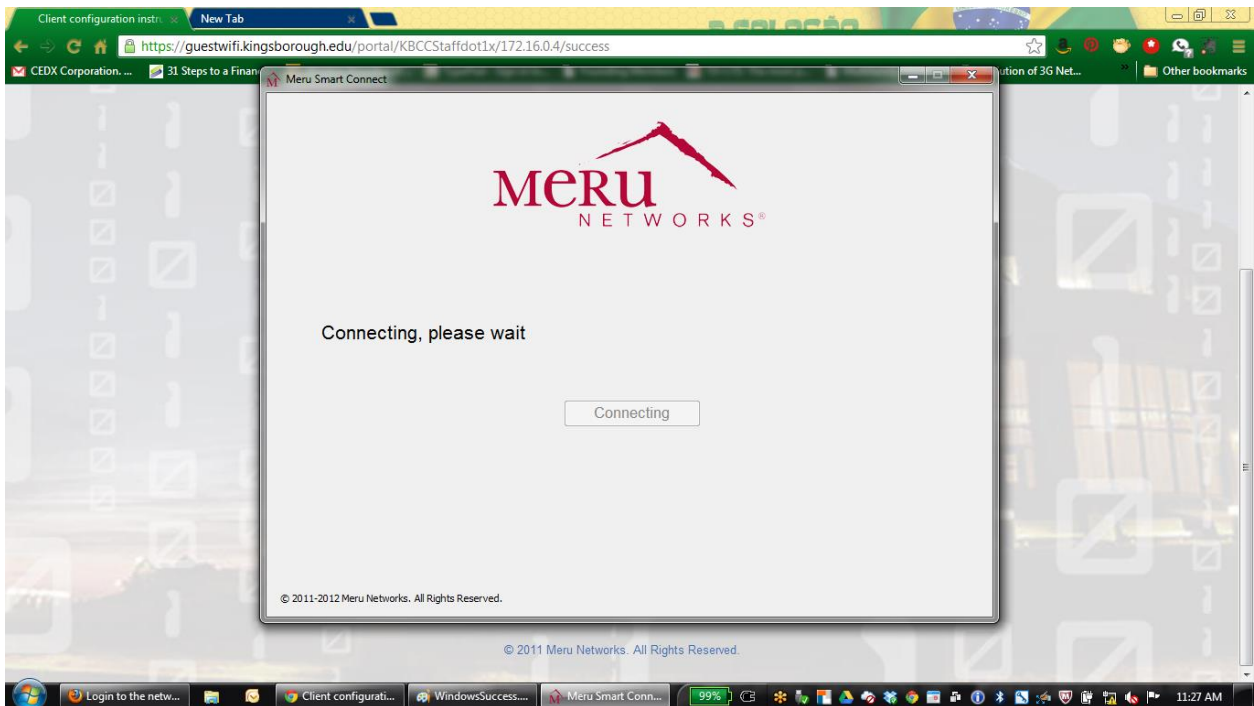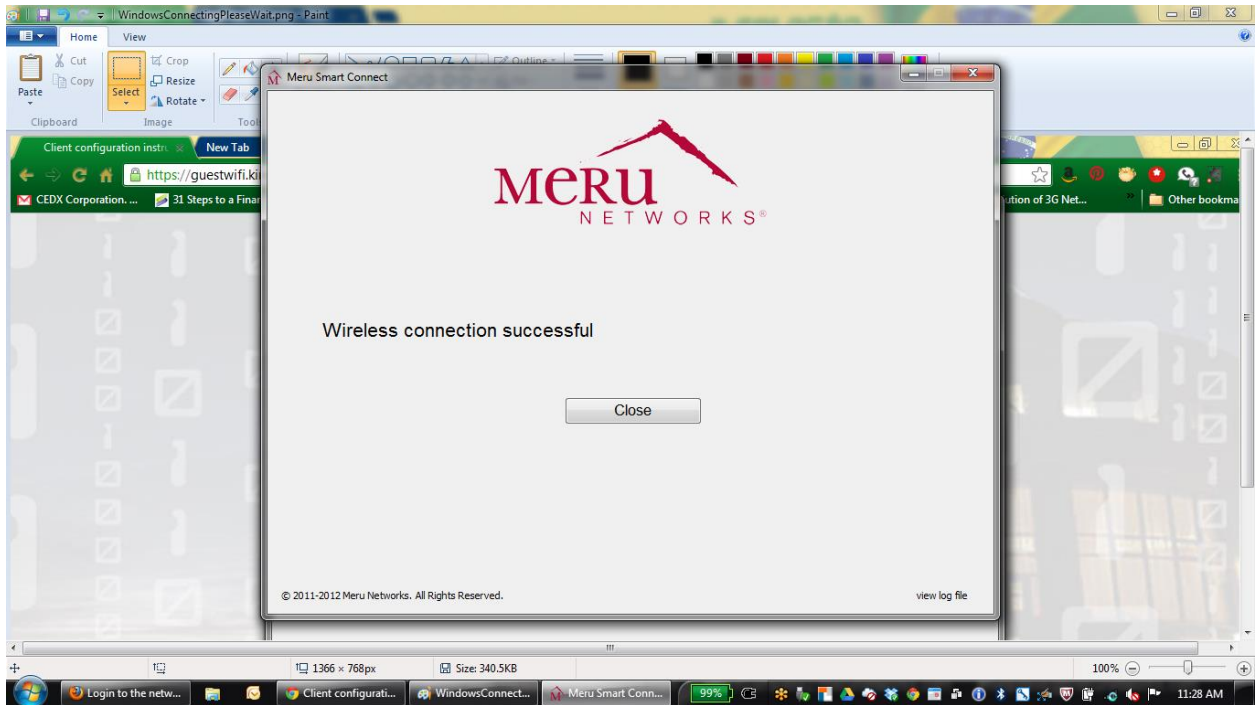**Figure 17 Enter Username And Password**

Figure 18 Ready To Connect

Figure 19 Connecting Progress Screen

Figure 20 Successful Finish