

Blackboard Learn is CUNY's enterprise Learning Management System (LMS), centrally supported and managed by the Office of Computing and Information Services (CIS), and staff and instructional leaders on the campuses.

Blackboard is accessed from the <u>www.cuny.edu</u> menu bar and from direct access URLs on campus websites. Access to Blackboard uses your CUNY Login credentials. If you have not claimed your CUNYfirst account on <u>https://home.cunyfirst.cuny.edu/</u>, you must do so before accessing Blackboard. Your CUNY Login username is your CUNYfirst username followed by @login.cuny.edu and your CUNYfirst password. For example, if you log into CUNYfirst as george.washington76, your CUNY Login will be george.washington76@login.cuny.edu.

For more information, see the CUNY Login Frequently Asked Questions at http://www2.cuny.edu/about/administration/offices/cis/cuny-login-faq/

To access Blackboard via the CUNY web site or direct access URL:

1. In your web browser, navigate to www.cuny.edu



2. From the login drop down menu, select the Blackboard login option.



3. Enter your CUNYfirst username, along with @login.cuny.edu, and password



4. Blackboard page will open with the **Home** tab active. Courses you are taking are displayed in the **My Organizations** module

-	Online Bookstore	Course Availability
al	No information to display	Course enrollments take 24-48 hours to be transmitted from CUNYfirst to Blackboard. If your course is listed as " not currently available " your instructor has not made it available to students. Most
ou	▶ My Announcements	instructors will not make their course available until the first day of the semester. If you are still seeing the course as unavailable AFTER the first day of class, contact your instructor. If you are missing
re	Tourses: Quick View	courses, verify your course enrollment in CUNYfirst and see your campus Registrar. If you can see the missing course in CUNYfirst and it
-	You are not currently participating in any courses.	campus Blackboard Support representative.
	Textpad	My Courses
er SS	CUNYfirst Global Search to find courses across the University	✓ My Organizations
		Organizations where you are: Participant
		Kingsborough Community College ESPARC 2019-2020
		Announcements:
		> E-SPARC 2019-2020
-		> Instructions to Complete Employee SPARC Online Training
		Kingsborough Community College WVP 2019-2020
e		
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5. Click on E-SPARC Training Module



6. Click on 2019-2020 Employee Sexual Misconduct Prevention and Response Course



7. You may see a message similar to this if the web browser's pop-up blocker is not disabled. Please refer to the next section for help with **Disabling Pop-up Blockers**.

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rented this sit	te from opening a pop-up window.				<u>O</u> ptio	

Popup Blocked

We attempted to launch your course in a new window, but a popup blocker is preventing it from opening. Please disable popup blockers for this site.

Launch Course



We launched your course in a new window but if you do not see it, a popup blocker may be preventing it from opening. Please disable popup blockers for this site.

Disabling Pop-up Blockers

CHROME (WINDOWS)

By default, Chrome will notify you when a pop-up is blocks and give you an option to see it. To turn off pop-up blocker, follow these instructions:

1. Click the **Customize and control Google Chrome** menu (the three dots in the upper right corner)

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n 🔲 Blackboard Collabora	CUNY SuperSearch To	New tab New window New incogn	w ito window	v Ctrl+S	Ctrl+T Ctrl+N hift+N
		History Downloads Bookmarks			► Ctrl+J ►
		Zoom	- 100	0% +	50
		Print Cast			Ctrl+P
		Find More tools			Ctrl+F ▶
		Edit	Cut	Сору	Paste
		Settings Help			•
		Exit			

2. Select Settings.

3. Click **Advanced** at the bottom.



4. Under Privacy and security, click the Content Settings button.



- 5. Select Pop-ups and redirects.
- 6. To disable the pop-up blocker uncheck the **Blocked** (recommended) box.

← Pop-ups and redirects	
Blocked (recommended))

7. To enable pop-ups on specific sites, check **Blocked** (recommended) and click **Add** next to **Allow** and enter the URL(s).

FIREFOX (WINDOWS)

1. Select the three horizontal bars in the upper right corner.

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rd FAQ	🕄 Sign in to Sync
*	🖲 🖸 Content Blocking
	Ctrl+N Ctrl+N
	♥ New Private Window Ctrl+Shift+P
	Restore Previous Session
	Zoom - 100% + 🛃
	Edit 🔏 🔥 🖨
	III∖ Library >
	Add-ons Ctrl+Shift+A
	🔅 Options
	Customize
	Open File Ctrl+O
	Save Page As Ctrl+S
	🖶 Print
	Q Find in This Page Ctrl+F

- Select Options.
 Select the Privacy and Security tab.

🔆 General	General
Home	Startup
O Search	Restore previous session
	 Always check if Firefox is your default browser
Privacy & Security	😉 Firefox is currently your default browser
C Firefox Account	
	Tabs
	Ctrl+Tab cycles through tabs in recently used orde

4. To disable the pop-up blocker, uncheck the **Block pop-up windows** box below **Permissions**.

Block pop-up windows	<u>E</u> xceptions
 Warn you when websites try to install add-ons 	<u>Exceptions.</u>

- 5. To allow specific pop-ups, click **Exceptions** and enter the URL(s).
- 6. **Close** the window.
- 7. Click **OK**.

INTERNET EXPLORER (WINDOWS IE 8 AND EARLIER)

- 1. Click Tools.
- 2. Click Pop-up Blocker.
- 3. Click Turn Off Pop-up Blocker.

INTERNET EXPLORER (WINDOWS IE 9 AND LATER)

- 1. Click the **GEAR** icon and select **Internet Options**.
- 2. Select the **Privacy** tab.
- 3. Uncheck **Turn on Pop-up Blocker** to disable the pop-up blocker.

- 4. Click the Settings button to disable pop-up blockers for specific sites.
- 5. Click OK.

CHROME (MACINTOSH)

By default, Chrome will notify you when a pop-up is blocks and give you an option to see it. To turn off the pop-up blocker, follow these instructions:

- 1. Click the Customize and control Google Chrome menu (the three dots in the upper right corner)
- 2. Select Settings.
- 3. Click Advanced at the bottom.
- 4. Under Privacy and security, click the Content Settings button.
- 5. Select Pop-ups and redirects.
- 6. To disable the pop-up blocker uncheck the Blocked (recommended) box.
- 7. To enable pop-ups on specific sites, check Blocked (recommended) and click Add next to Allow and enter the URL(s).

FIREFOX (MACINTOSH)

- 1. Select **Preferences** from the **Firefox** menu.
- 2. Select the Privacy and Security tab.
- 3. To disable the pop-up blocker, uncheck the Block pop-up windows box below Permissions.
- 4. To allow specific pop-ups, click Exceptions and enter the URL(s).
- 5. Close the window.
- 6. Click OK.

SAFARI (MACINTOSH)

- 1. From the Safari menu, select Preferences
- 2. Click **Websites** at the top of the window
- 3. Select Pop-up Windows.
- 4. To disable the pop-up blocker select **Allow** next to **When visiting other websites**.
- 5. To allow specific pop-ups, navigate to the web page, follow steps 1-3 and then select **Allow** next to the name of the site.



Changing Your Email Address in Blackboard

The email address associated with your Blackboard account is used for communication among Blackboard users. If the email address listed is not your primary email address, you may change it to another CUNY email address.

To change and verify your current email address in Blackboard:

1. Locate the **Update Email** link in the **Tools** area on left side of the Blackboard home page.



2. Enter and re-enter your desired **CUNY** email address. Blackboard only accepts email addresses that are assigned by CUNY (for example, <u>idoe@campus.cuny.edu</u>)

NOTE: This will not change the email address used in the CUNY Portal or any other CUNY system. It will only change the address used for email sent through Blackboard.

Update Email	
To update email, please enter a valid CUNY email address.	•
1 Enter Email	
pine and a second se	and any il below.
- Enter Email	
* Re-Emer Email	

3. Click **Submit** to finish and to save changes.

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