

Kingsborough Community College Faculty

Blackboard Support through The Office of Information Technology has extended our Telephone support hours for the duration of Distance Learning.

For the duration of Distance Learning Blackboard Support will be available via telephone Monday – Friday between the hours of 8:00am and 6:00pm to assist you with your courses.

Saturday telephone support is available between the hours of 10:00am and 12:00pm.

Outside of telephone support hours or, as an alternative, please send an email to:

blackboard.support@kbcc.cuny.edu

We will respond to your email or telephone request as quickly as possible, please be patient as Blackboard Support is responding to many email and telephone requests.

Please also be aware that Kcel has placed many insightful videos and documents that can guide you through most Blackboard scenarios.

To locate the area within the campus website follow this link: [Distance Learning Resources For Faculty](#)

Blackboard Support hopes that all faculty stay safe and follow all guidelines to maintain good health through this extraordinary time.