

Kingsborough Learning Center

Online Tutoring -FAQ's

For the Fall 2020 semester, all tutoring will be online. Online tutoring is one of the many ways that Kingsborough Community College is providing academic support via distance learning.

What is live online tutoring?

- Live online tutoring utilizes internet-based software where a student can sign-up for a virtual tutoring appointment with a KBCC tutor.

What software/online platform will be used to deliver the online tutoring?

- We are using Zoom to deliver the live online tutoring sessions.
- The Math Multiple Repeater Workshop and Biology 11/12 Supplemental Instruction will be using Blackboard with Collaborate.

How do I sign-up for tutoring?

- Website to sign-up: inside.kingsborough.edu.
- Two minute instructional video on how to sign-up for tutoring:
<https://inside.kingsborough.edu/TutoringStudent.mp4>

What subjects are available for online tutoring?

- Almost all KBCC courses will be available via online tutoring. Log-in to your [inside.kbcc](https://inside.kingsborough.edu) account to view the full tutoring schedule.

How many subjects can I receive tutoring in each semester?

- You can receive tutoring in up to 2 subjects per semester and a total of 4 hours per week (2 hours per subject).

How is tutoring assigned?

- Students are placed with a tutor based on the student's availability and on a first come first serve basis, through the online system. You are signing up for a weekly appointment that will last the entire semester.

Is the tutoring offered individually or in a group setting?

- For most subjects, students are placed in a small group setting. Usually 3-4 students per group. For certain tutoring subjects like writing, it will be an individualized tutoring session

Is there an attendance policy?

- Yes. If a student is absent 2 consecutive times or 3 random times, the student will be dropped from tutoring. It is in the student's best interest to email KLC.KCC@kbcc.cuny.edu and provide a valid reason for their absence in advance.

Who are the tutors?

- Our tutors are required to have a 3.5 GPA or higher, and have received an A in the course they are tutoring in. The tutors also come highly recommended by a faculty member and go through a rigorous hiring and training process. For certain courses, the tutor will be a Professor or a faculty member.

How should a student prepare for an online session?

- Ensure that you have good internet connection.
- Reserve a quiet space away from distractions.
- Come to the tutoring session prepared with questions and material to discuss with the tutor.

What are the hours tutoring is available?

Fall Hours:

- Monday-Thursday from 9:10 AM – 7:30 PM
Friday from 9:10 AM - 3:00 PM



Contact us: KLC.KCC@KBCC.CUNY.EDU