# RECRUITMENT AND SELECTION HANDBOOK A Guide for Managers and Selection Committees



Prepared by the Office of Human Resources and the Office of the Chief Diversity Officer Kingsborough Community College (Revised November 4, 2008)

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The purpose of this handbook is to provide managers and others concerned with the recruitment and selection process with a simplified 'how-to' guide for filling an existing vacancy, or creating and filling a new position.

This handbook will take you step by step through the procedures required by the CUNY Board of Trustee By-Laws and policies. By following the steps detailed in this guide, you will have complied with and completed the processes required by our Human Resources, Compliance/Diversity, and Budget Offices.



"All candidates, but especially top performers and those with rare skills, expect to be treated with dignity throughout the recruiting process. They may be applying for employment, but they are also customers – working men and women who are being asked to 'buy' the value proposition of an organization with openings to fill.

"For most candidates, that means an employer where people really matter and the best evidence of whether people really matter is the way the organization treats prospective employees.

"As a consequence, recruiters should create a candidate experience that is consistently polite and respectful. It should acknowledge that candidates aren't cogs in some supply chain, but cognitive beings who have a choice of organizations for which they will work." "Strategies for Handling The 'Anti-Candidates," Peter D. Weddle, Career Journal.

#### THE BENEFITS OF DIVERSITY

Our diverse, multi-cultural, and innovative Community College has embarked on the mission of attracting, motivating, developing, and retaining diverse and talented faculty and staff. According to *Diversifying the Faculty* (a guidebook for search Committees by the Association of American Colleges & Universities) rendering explicit the connection between faculty diversity and educational quality contributes to the creation of a welcoming campus environment and encourages the closer alignment of departmental and institutional commitments to diversity. As a result, we have added the following information to explain how you can contribute to Kingsborough's commitment to this important mission.



## THE BENEFITS OF DIVERSIFYING THE SEARCH COMMITTEE<sup>1</sup>

An institution's core values surface during a search process. Achieving diversity and academic excellence are core values at Kingsborough. Kingsborough's student population is a true microcosm of New York City – representing 73 different languages and 142 flags. To accommodate this multicultural body, President Regina S. Peruggi has embarked on the mission of attracting, motivating, developing, and retaining diverse and talented faculty and staff. Although the responsibility for diversifying faculty and staff lies with people at many levels in an academic institution, search committee members are powerful agents for change on a campus. The benefits to diversifying search committees are:

- Differences are not likely to be sought or nurtured if department/search committees are made up of
  individuals with similar backgrounds and experience. In other words, homogeneous search committees
  may lack the background that allows them to think of strategies that will appeal to and attract highly
  qualified minority candidates; hence the ideal search committee should be a diverse one.
- Experience indicates that lack of diversity within the search committee tends to limit the potential for introducing new perspectives to the process of evaluation. We are all predisposed to looking for and favoring candidates who are like ourselves (not necessarily racially or ethnically, but in terms of educational background, social skills, values, and behaviors) thus the diversity of a search committee can be key to recognizing and appreciating the optimal candidate whose education, experience, and research interests deviate from the traditional academic mold, but whose perspective may be original and innovative.

A diverse search committee is equipped to make decisions based on the traditional job-related qualifications of candidates, as well as the crucial non-traditional abilities necessary for functioning in a multicultural environment.

<sup>&</sup>lt;sup>1</sup>"Benefits" were taken from *Diversifying the Faculty: A Guidebook for Search Committees* and *Achieving Faculty Diversity: Debunking the Myths* by the Association of American Colleges and Universities.



## THE BENEFITS OF AN INCLUSIVE FACULTY AND STAFF

According to the Association of American Colleges & Universities, faculty diversification contributes directly to educational quality. To this end, Kingsborough would like to make search teams aware of these benefits to diversifying our Faculty and Staff:

- Racial and ethnic minorities make up only 13.8% of the total faculty nationwide yet by the year 2015, 80% of the anticipated 2.6 million new college students will be non-minorities. (AAC&U) The more diverse faculty and staff are, the more likely it is that all students will be exposed to a wider range of scholarly perspectives and ideas drawn from a variety of life experiences.
- Diversifying faculty helps prepare students to live and work in a world marked by sweeping demographic changes and global interconnectedness.
- Evidence suggests that exposure in college to a diverse faculty along with diversified curricula and teaching methods produces students who are more complex thinkers, and more likely to seek to remedy inequities after graduation. (Hurtado et al. 1999; Smith and Associates 1997).
- Faculty and Staff of color provide students of color with diverse role models and more effective mentoring.
- By bringing new research questions and fresh perspectives to the academic enterprise, minority scholars create intellectual stimulation for both students and faculty alike (Turner 2000; Shattering the Silences 1997). Since scholars of color may take different routes to the Professoriate than traditional majority scholars, faculty of color traditionally take scholarship and teaching in new and innovative directions.

#### SUGGESTIONS FOR SECURING AN INCLUSIVE CANDIDATE POOL2:

Announcements should strongly express the college's commitment to diversity and encourage minorities to apply by using the following techniques:

- Develop broad descriptions of scholarship, experience, and disciplinary background that align the department's needs with the college's desires for diversity.
- Call for applicants who have (choose from the following):
  - Experience interacting with communities of color OR demonstrated success in working with a diverse population of students.
  - ✓ Academic experience and demonstrated interest in culturally diverse groups. The committee should request materials such as letters of reference or samples of course syllabi.
  - ✓ Experience with a variety of teaching methods or curricular perspectives. Follow-up during the interview by asking applicants to describe experiences with diversity issues, diverse students, or working in multicultural environments. (Make this question a weighted requirement).
  - ✓ Interest in developing and implementing curricula to address multicultural issues.

Use the tagline: "In keeping with Kingsborough's mission of attracting, motivating, developing, and retaining diverse and talented faculty and staff, we strongly encourage applicants with experiences in diverse cultures to apply."

<sup>&</sup>lt;sup>2</sup>Turner, C. & Smith, D. (2002). *Hiring Faculty of Color: Research on the Search Committee Process and Implications for Practice.* 

# PART I, INSTRUCTIONAL/NON-TEACHING INSTRUCTIONAL STAFF RECRUITING

Unclassified positions include teaching/research faculty, and employees in the Executive Compensation Plan (ECP) group. Non-teaching Instructional and some Classified titles include professional administrators (HEO Series) and some managers.

# STEP 1.

The hiring department head completes Section I of the *Search Authorization Form for Full-Time Positions* (Appendix p. 12) and forwards it to the Office of Human Resources (HR), along with a job description and organization chart.

The recruitment plan requires the naming of a search committee. Subject matter expertise and diversity (in titles, gender, and ethnicities) are required criteria for selection of the search committee members. The scope of the search should always be as wide as possible.

Human Resources (HR) receives and logs in requests (approvals are **not** automatic) and:

- Forwards to Budget Office for approval of expenditure
- Forwards to the Office of the Chief Diversity Officer for approval of recruitment plan
- Forwards to University Classification & Compensation unit for endorsement of the proposed classification, e.g., HEO and review of position vacancy notice (PVN) created by HR for adherence to minimum qualifications requirements

With all approvals in place, HR places advertisements in accordance with recruitment plan.

# STEP 2:

The Office of Human Resources and/or the Provost/Dean of Academic Affairs receive(s) the resumes.

- **A.** For each resume in the Higher Education Officer Series, Executive Compensation Plan and Managerial titles, the **Office of Human Resources** will:
  - Send to each applicant a *Letter of Acknowledgement* along with an *Anonymous Demographic Survey Card* (Ex.: Appendix p.15).
  - Retains custodial responsibility for all resumes through search process provides copies to search committee chair. Confidentiality of applicant pool is very important!
- B. For each resume for Teaching Faculty and College Lab Technicians, the **Department** will:
  - Send to each applicant a *Letter of Acknowledgement* along with an *Anonymous Demographic Survey Card* (Ex.: Appendix p.15).
  - Retains custodial responsibility for all resumes through search process provides copies to search committee chair. Confidentiality of applicant pool is very important!
- C. The Committee Chairperson (or the Chairperson's designee) will maintain the *Applicant Flow Log* -- completing the requested information for each applicant (Appendix p. 17-18).

# STEP 3:

With the receipt of resumes from the department (and after the closing date if applicable), the Search Committee Chair completes *Section I* of the *Applicant Pool Certification Form* (Appendix p. 16) and forwards the form to the Chief Diversity Officer for certification. After the pool has been certified, the Chair convenes the committee to receive the charge from the Hiring Official and Chief Diversity Officer (*the search committee must contact the Chief Diversity Officer at x5026 to receive the charge during its first meeting*). Following the charge, the search committee will review resumes to:

- Distinguish between applicants who meet minimum qualifications and those who do not; notify applicants not selected for interview (Appendix p. 19 Application Rejection Letter No Interview)
- For applicants meeting minimum qualifications, construct a job-related screening methodology to select candidates whose qualifications and experience can be categorized as good, better, or best in each area of responsibility or duty identified in the position description or related preferential traits identified in PVN
- Identify a reasonable number of best qualified candidates for interview by search committee
- Chair updates Applicant Flow Log

# STEP 4:

Search committee develops job-related interview questions (for review by the Chief Diversity Officer). Chair coordinates interview process with department:

- Committee Chair coordinates schedule of several meeting dates and times for interviews
- Candidates are contacted for interviews
- Letters are sent to candidates confirming interview invitation (Appendix p. 22 *First Interview Invite*)
- The committee conducts the interviews. Using established criteria, the committee makes a determination as to which candidates' best meet the department's needs and recommends a select, unranked few (3 at minimum) to the hiring official for a second, final interview.
- The Committee Chair updates the Applicant Flow Log

# STEP 5:

The department:

- Notifies candidates that are not finalists (Appendix p. 23 Letter of Rejection After an Interview)
- Notifies (3) finalists and extends an invitation to interview with the hiring official; time and dates are established
- The department mails a confirming invitation to the finalists (Appendix p. 26 Second Interview Invite), along with a Employment Background Questionnaire (Appendix p. 27-31) to be completed by the candidates and brought to the final interviews
- The hiring official conducts the interviews and makes a tentative selection
- The hiring official obtains consent from each finalist for contacting references and past/present employers (Appendix p. 31)
- The Hiring Official informs the search Committee Chair of his/her determination. The Committee Chair then checks references for positive support of the tentative selection
- If the finalist is from another CUNY school, the committee chair must tell the finalist that the HR department of that school will be notified of his/her application for employment with Kingsborough. The committee chair must notify HR of the college from which the finalist is seeking to transfer.

(continued)

- For each finalist that was NOT chosen within the Higher Education Officer Series, Executive Compensation Plan, and Managerial titles, the **Office of Human Resources** will:
  - Send a Rejection Letter After an Interview (Appendix p. 23)
- For each finalist that was NOT chosen within the Teaching Faculty and College Lab Technician titles, the **Department** will:
  - o Send a *Rejection Letter After an Interview* (Appendix p. 23)

## STEP 6:

The Committee Chair completes the required *Search Documentation Data Form* (Appendix – pg. 35-36), making sure to obtain sign-off from all members of the search committee. The chair also signs the completed *Applicant Flow Log.* Both forms, along with all search file documents, e.g., resumes, letters, interview questions, etc., are forwarded to the Human Resources or Provost Office. Non-selected finalists are notified by mail\*.

# **STEP 7**:

The Office of Human Resources and the Office of the Chief Diversity Officer review and certify the search and notify the hiring official who may then make a formal offer of employment to the candidate. Candidate accepts and signs offer letter; HR initiates payroll process.

\*Caution should be exercised to avoid prematurely rejecting other finalists prior to determining that the selected candidate will in fact accept the job at the salary offered.

#### FREQUENTLY ASKED QUESTIONS:

What is the difference between filling a vacancy due to resignation (or other separation from service) and creating a brand new position?

A new position requires a letter justifying the need for the position along with a position description and organization chart. For a replacement of an existing position, only the job description and updated organization chart are needed. In either case, the Recruitment and Hiring Authorization Form must also be completed.

# What if I know of someone who's "just right" for the job? Must I still go out and search?

Yes; In order to comply with CUNY policy and provide the organization with the opportunity to locate the best possible candidate, departments must conduct an open search.

# How widely must I advertise a position?

The scope of the search should cover the geographic region from which CUNY has successfully recruited similar positions in the past. Expanded searches may be required if an underutilization of women or minorities (i.e., protected classes) for these positions has been identified in the affirmative action plan.

# What if there are not any qualified candidates in the pool or if we receive only a few applications?

Under normal circumstances, the department must extend the search. Contact the Office of the Chief Diversity Officer (x5026) for guidance.

# What if I need someone right away, can I appoint a substitute?

Yes, however, a search for a permanent fill must be undertaken as soon as possible.

# PART II, BLUE COLLAR/WHITE COLLAR RECRUITMENT

Blue and white-collar jobs, as well as many hourly paid positions such as clerical worker, administrative assistant, electrician, painter, security personnel, nurses, information technology personnel, laborer, custodial assistants, and other such positions are subject to different recruitment procedures.

Except for non-competitive titles, that is, positions for which prior training and experience are not required, or which are subject to external licensure constraints (e.g., nurses) positions in the blue and white collar categories of service require passing a civil service examination and admission to the certified candidate pool for the given category of worker.

# What is the purpose of examinations?

The Civil Service Law mandates that applicants for positions in classified titles be examined on the basis of "merit and fitness". The examinations are intended to ensure fairness and equal opportunity to gaining employment at CUNY.

Requesting a list of certified candidates from the appropriate pool will generally be the means of filling a vacancy in the classified ranks.

## STEP 1:

Calling for the list.

If a resignation or other separation from service has created a vacancy, you may begin the recruitment process by calling for an appropriate list: An eligible list is a listing of candidates who successfully passed an examination and who have met the minimum requirements of the position title. The candidates' names are placed on a list, which is called an "eligible list," in descending final score order. An eligible list must be used if it has three or more names on it.

In response to your request, Central Office Civil Service Operations or Assessment Services will supply you with one of four types of list:

- Open-Competitive A University-wide open-competitive eligible list or a list for each borough is derived from the open-competitive examination. The eligible list is used to fill vacancies and/or to displace provisional employees serving in a title.
- Promotional Promotional Unit Lists are derived from the promotional examination. At the request of the Vice Chancellor, the unit can merge the promotion unit lists within a borough or boroughs to meet recruitment difficulties. A promotional unit list must be used before an open competitive list.
- 3. Continuous Recruitment Names inserted on the existing eligible list according to final scores, in descending final score order. Names may remain on the eligible list for a period of up to two years.

4. Preferred — contains the names of employees in the competitive classes who had permanent appointments and are displaced from their position through a reduction in staff or other similar action. Preferred lists have precedence over all other lists and must be used first. The "rule of three3" does not apply.

# STEP 2:

The Interview/Selection.

- Hiring authority develops job-related interview questions (for review by the Chief Diversity Officer)
- Candidates are contacted for interviews
- Letters are sent to candidates confirming interview invitation
- Hiring authority conducts the interviews. Using established criteria makes a determination as to which of the candidates' best meet the department's needs and makes a tentative selection.
- The hiring official obtains consent from each finalist for contacting references and past/present employers
- If references support the tentative selection, the hiring official makes an offer.
- Selected candidate is referred to Human Resources to complete official Kingsborough Community College application and other forms required by payroll, etc.
- Non-selected finalists are notified by mail.

Please exercise caution when rejecting candidates. Selected applicant's references should be verified out before notifying those not selected.

<sup>&</sup>lt;sup>3</sup> "The Rule of Three" is a requirement of the civil service law governing candidate selection: a selection must be made among eligibles whose final score is equal to or higher than the third highest standing eligible that is willing to accept appointment or promotion.

# FILLING A NEWLY CREATED POSITION:

In order to establish and recruit for a new position, several steps are necessary.

# STEP 1:

Obtain approvals.

- The hiring official must provide written justification establishing the need for the proposed position.
- The letter of justification must include a position description, suggested classification, and organization chart.
- The appropriate Vice President/Dean/Provost as well as any intermediate supervisor must approve the proposal.
- The budget office must verify/approve the availability of funding to support the position.

# STEP 2:

Calling for the list.

- If a list for the position is available, follow the process identified in the previous section of PART II.
- If no lists are available, and if filling a position is a matter of urgency, a provisional appointment may be made to fill the vacancy on a temporary basis. The provisional appointee, to be considered for a permanent position, must successfully pass the examination for the class when the latter is opened. Contact the examinations unit for specific information on this process.
- When the examinations unit has established a certified pool, call for the list using the process outlined in the previous section of PART II.

# **Appendices**



# Search Authorization Form for Full-Time Positions

SECTION I TO BE COMPLET	TED BY THE HIRING DEPARTMENT					
Hiring Department and Unit		Contact (incl. #)				
Payroll Title	Functional Title					
Do you intend to appoint a substitute/temporary/acting employee while the search is being conducted?  Yes No						
Note: If this is a new position,	please attach a memo of justification, a	n organizational chart, and a job descriptio	n.			
Please indicate: Salary Range	\$	to\$				
If this is a replacement positio	n, please indicate: Previous incumbent n	name & title				
Last Day Worked		Salary _\$				
Approved:	Door Vice Developed on Develop	☐ Not Approved:	(Return to Department)			
	Dean, Vice President, or Provost		(Return to Department)			
		NANCE AND/OR ASSOCIATE ADMINISTRAT	OR FOR BUDGET & FINAN	ICE PLANNING		
Budget Code – FAS#:		Position Code:				
Approved:	VP for Finance & Admin./Budget Director	Not Approved:	(Return to Department)			
	VI Tol I mance & Admin./Dudget Director		(itelani lo Department)			
SECTION III. – RECRUITMENT	PLAN (FOR APPROVAL BY CHIEF DIV	ERSITY OFFICER)				
List the members (at least 3 nee	ded) of the search committee and designa	ated chair by gender, ethnicity, title, and profess	sional area or department.			
Search Comm		Title/Professional Area/Department	Gender	Ethnicity		
Chair:						
Proposed Search Geographic Ar	rea. Check all applicable: 🔲 National 🗔	Regional 🗖 University-Wide				
	S Committee will use. Please be specific in	·				
■KBCC website ■CUNY wel	osite New York Times mnyscherc.c	org AND Chronicle of Higher Education		DiversityInc		
		list.org InsideHigherEd Latinos in Highe	er Ed.com  Monster.com			
<u></u>						
Comments						
Signature of Hiring Department	Director:		Date:			
Approved:		☐ Not Approved:				
	Chief Diversity Officer		(Return to Department)			
SECTION IV: PRESIDENTIAL	APPROVAL					



# Job Analysis Form for PVN

Office of Human Resources

Instructions: Type or write in the requested information. Please email the completed form and organization chart to: Gila.Rohr@kingsborough.edu. If there are any questions, please contact Mickie/Gila at 718-368-5436.

Department contact and phone number whom HR can contact with question	S:
Functional Title: P	ayroll Title:
Reports to (payroll title):	
Position Summary (short statement of duties):	
Essential Duties(add page if necessary):	
Positions reporting to this position (by payroll title):	
<b>REQUIREMENTS:</b> (Most minimum requirement education and experience education and experience is often subject to the needs of the position.)	levels are pre-determined by the payroll title, but the specific type of
Education (check): High School Diploma/Equivalent Bachelors Deg.	☐ Masters Deg. ☐ Doctorate Deg. ☐ Other
Course of study:	
Unspecified field:	Specified field:
Closely related field:	
# years of unspecified experience # years in higher education # years of specified experience # years in a public sector # years # years in a public sector # years #	J
SKILLS AND ABILITIES: The ideal candidate will have (check all that appl	y):
☐ Communication skills ☐ Interpersonal skills ☐ Organizational skills [	Supervisory skills
Computer skills (specify):	Other skills (list):
SPECIAL NOTES: (Other required attributes)  Driver's license required Special hours/shift: Flexible schedule: Other: (specify)	
SEARCH INFORMATION: Indicate what information the candidates should Resume Cover letter Salary history References Other	
Contact/return address for Teaching Faculty and College Lab Technicians: Dr. Stuart Suss V.P. for Academic Affairs & Provost Kingsborough Community College	Contact/return address for HEO Series, ECP, & Managerial titles: Ms. Mickie Driscoll Director, Human Resources Kingsborough Community College

2001 Oriental Boulevard

Brooklyn, NY 11235

e-mail: Apps.fy@kbcc.cuny.edu

2001 Oriental Boulevard Brooklyn, NY 11235 email: <u>Apps.inst@kbcc.cuny.edu</u>)



# (LETTER OF ACKNOWLEDGEMENT)

"Date"

"First Name" "Last-Name" "Address1" "City" "State" "Postal code"

Dear "Candidate-Last-Name":

**This letter acknowledges receipt** of your resume for the position of "job title", vacancy notice "number", at Kingsborough Community College of The City of New York.

Our applicant review process will begin within the next few weeks. As soon as we have had the opportunity to review all applicants, we will notify you of your status.

Kingsborough Community College is an equal opportunity institution. Achieving diversity and academic excellence are core values at Kingsborough. Therefore, we would appreciate your assistance in helping us to comply with federal equal employment regulations. Please complete the attached *Anonymous Demographic Survey* and return it to the Chief Diversity Officer using the enclosed self-addressed survey form.

Please note that the information you provide is not linked to your application and is not a factor in the employment process. It is presented anonymously and is used for statistical purposes only.

Thank you for your interest in employment at Kingsborough Community College.

Sincerely



Kingsborough Community College is committed to the principles of equal opportunity and affirmative action. In fact, our student population is a true microcosm of New York City – representing over 73 different languages and 142 flags. We seek to mirror this diversity in our faculty and staff. In order for Kingsborough Community College to comply with Equal Opportunity Law and to assess our recruitment efforts, it is necessary to solicit information regarding gender, ethnicity, and veteran status of all our applicants. This information is voluntarily provided, kept confidential, and used for statistical purposes only. Please complete and return this form. You may also submit this information online at: http://www.kingsborough.edu/hr\_selfid/index.php.

Positio	on Title:						
Depart	tment & PVN:						
Where	did you learn ab	out this position?					
GEND	ER:	☐ Male ☐ Female					
	ETHNIC	American Indian / Alaskan	Native (Not Hispanic or La	atino)	☐ Native Hawaiian	or Other Pacific Islander** (Not Hispanic or Latino)	
ORIGIN:		☐ Asian* (Not Hispanic or Latino)			☐ Puerto Rican		
		☐ Black or African American	(Not Hispanic or Latino)		White (Not Hispa	anic or Latino)	
		Hispanic or Latino (not Pu	erto Rican)		Two or More Rad	ces (please specify)	
		☐ Italian American			I choose not to i	dentify my race/ethnic origin.	
VETE STAT	RAN'S US:	☐ Special Disabled Veteran	☐ Vietnam Era Veteran	☐ Newly Sepa	arated Veteran***	☐ Other Protected Veteran****	
	Japan, Korea, M	origins in any of the original peo alaysia, Pakistan, the Philippine origins in any of the peoples of I	Islands, Thailand, and Viet	tnam.		nt, including, for example, Cambodia, China, India,	

\*\*\*\* Other service for which a campaign badge has been authorized.

Thank you in advance for your cooperation!

<sup>\*\*\*</sup> Veteran who served on active duty in the US military ground, naval or air service during the one-year period beginning on the date of such veteran's discharge or release from active duty.



# Applicant Pool Certification Form Office of the Chief Diversity Officer

Click on cells to enter information.

SECTION I.	TO BE FI	LLED BY	THE SEA	RCH COM	IMITTEE CHA	AIRPERSOI	V			
								Date:		
Department:	Department:							ımes:		
Position To E	Be Filled:						F	VN#:		
						_				
Advertiseme	ents for th	nis positio	on have b	een place	ed in the follo	owing publi	cations:			
KBCC webs CUNY webs New York T MNYSCHEI Other public Other webs Comments:  SECTION II.	site imes RC.org cations: ites:	LED BY TI	Craigslist Dice.com DiversityInd			HotJobs.co	utlook.com om }		InsideHigherEd Latinos in Highe Monster.com	r Ed.com BOR DESIGNEE
	<u>-</u>		£ ! .l!£! .							
Number of A				· ·	=		// Ll-e	lus accus		
Breakdown o	ı seir-ider	itification	surveys:		#Fen Nat. Hawaiian	nale:	#UN	known:	_	
Amer. Ind./ Alaskan Nat.	Asian	Black	Hispanic	Italian American	Pac. Isl.	/ Puerto Rican	White	Other/ Unspecified	No Response	Total
%	%	%	%	%	%	%	%	%	%	= 100%
#	#	#	#	#	#	#	#	#	#	( )
I certify that of Approved:	outreach a		tising effor		ade to achieve	e an inclusiv	e applica	•		



Applicant Flow Log (To be completed by the Search Committee Chairperson or the Chairperson's designee)

Montl Funct	n/Year:	rovide information for each applica		Title SealCit.			
No.	Zip Code	Last Name, First Name	Date Application Received	Date Application Acknowledged	Preliminary Evaluation Code* (Click for menu)	Proposed Interviewee (check)	Recommended to Selecting Official (check)
<b>A=</b> Did r	nary Evaluation Code not complete applicatio after closing date / pos	es: n process D= Does not meet minimal stated sition has been closed)	qualifications <b>M</b> = Mee	ts minimum stated qualifi	ications W= Withdrew from consideration L	= Late Submission (App	olication
		Signature of	Chairperson		Date		

Title and PVN#	#: <u></u>				Applica	nt Flow Log continue	d: Pgof
No.	Zip Code	Last Name, First Name	Date Application Received	Date Application Acknowledged	Preliminary Evaluation Code* (Click for menu)	Proposed Interviewee (check)	Recommended to Selected Official (check)
A= Did not	ry Evaluation complete appl er closing date	ication process D= Does not meet minima / position had been closed)			stated qualifications $W$ = Withdrew from consideration $L$ = $La$		
	Signature of Chairperson Date						



# (APPLICATION REJECTION LETTER - NO INTERVIEW)

<Date>

<Name of Applicant> <Address >

Dear < Name of Applicant>

SUBJECT: <Title of Position Applied For>

Thank you for your recent application and your interest in employment opportunities at Kingsborough Community College of the City University of New York.

As part of our screening process for the subject position, we have reviewed numerous resumes in order to arrive at a small number (from among many good applicants) whose qualifications and experience best meet our needs. Your application was seriously considered but was not advanced into the final pool of candidates.

Again, please accept my thanks for your interest in us.

Sincerely,

Chair of Search Committee



## PRE-INTERVIEW RATING GUIDELINES

- 1. Agree that each member of the search committee has an equal stake in the outcome of the interview process-that is, the choice of candidate is equally important to all interviewers.
- 2. Agree on the "competencies" or specific items on the interview questionnaire. That is, agree on the definitions, paying special attention to parameters, limitations, cut-off points, standards. Strive to establish an immovable baseline for investigation.
- 3. Agree on which documents you must review before conducting the interview.
- 4. Agree on ways to expand, clarify, and probe. Develop a list of acceptable phrases to use.
- 5. Strive for uniformity in documentation. Agree on the format for writing things down (for example, phrases beginning with action verbs, complete sentences, key words).
- 6. Agree on a rating scale; agree on its differentiation points (for example, number points on a line, percentages).
- 7. Agree on what kinds of experiences and work behaviors constitute value.
- 8. Use consistent language. Agree not to use certain confusing or possible misleading terms.
- 9. Agree on when to use tallies, checkmarks, percentages, words.
- 10. Pay attention to time:
  - Establish a schedule to allow sufficient time for the interview.
  - Set guidelines about time allotments for each guestion and response.
  - Be on time for the interview.
- 11. Keep results of interviewing confidential. Wait until debriefing or a summary meeting of all interviewers to discuss the interview, the candidate, or the results.



# **INTERVIEW SUMMARY AND RATING FORM\*\***

Note: Do not complete in presence of applicant.

Position: Name of Applicant:	
This rating form will become a part of the recruitment record for this position and will be available to governme agencies upon request.	ental complian
	RATING
. JOB KNOWLEDGE – Demonstrates high level of competence in all facets of current position, knowledge of and commitment to the practices of the field.	
I. COMMUNICATION SKILLS – Presents information and ideas clearly and persuasively. Listens well, displaying interest and asking questions. Exhibits confidence and professionalism.	
II. CUSTOMER SERVICE – Demonstrates competence in monitoring and directing all customer service activities. Transforms internal processes to meet customer expectations. Ability to provide satisfaction by utilizing available resources. Ability to model effective customer service skills.	
V. DIVERSITY – Demonstrates previous experience interacting with multicultural communities, success in working with a diverse population of students, OR academic experiences and interests in working with culturally diverse groups.	
V. EQUAL OPPORTUNITY – Demonstrates competence in considering and promoting workforce diversity and equal opportunity. Demonstrates ability to manage conflict with respect for all points of view.	
VI. INTERPERSONAL – Demonstrates Interest and concern for others. Recognized need for strong professional relationships inside and outside the University. Handles congenial and adversarial interaction with sensitivity.	
VII. PROFESSIONALISM – Demonstrates knowledge of and commitment to the practices of the field. Practices high standard of behavior with an occupation. Respects and maintains the confidentiality of all issues and information. Consistently improves professional knowledge through learning; practicing and teaching.	
VIII. MANAGEMENT – Demonstrates commitment to organizational mission and accomplishing goals. Self-motivated, self-observant; flexible; decision maker. Elicits participation, accountability, teamwork and employee commitment. Demonstrates ability to provide challenge and opportunities for growth and development.	
IX. LEADERSHIP – Demonstrates a leadership style consistent with University values. Creates and articulates a shared organizational vision that provides a sense of mission and rationale for others. Services as an innovative agent for meaningful change. Demonstrate courage and integrity.	
X. OTHER(S):	
Overall Rating	
Ratings: (5= NA Not Applicable) (4= Outstanding) (3= Very Good) (2= Acceptable) (1= Unsatisfactory	)
Interviewer (Signature) Date	

Please place completed form in the recruitment file for this position.

Date
Name: Address:
Dear Candidate:
I am pleased to invite you to interview for the position of <b><functional title=""></functional></b> in the department of <b><department name=""></department></b> . Please contact <b><name></name></b> at (718)-368-5 to set up an appointment. Interviews will be held on <b><date></date></b> between the hours of and in room at the building located at 2001 Oriental Boulevard in Brooklyn, New York.
I look forward to seeing you.
Sincerely,
Search Committee Chair or Hiring Official



# (REJECTION LETTER AFTER AN INTERVIEW)

Date

Applicant Name Address Line One Address Line Two City, State, Zip

Dear Mr. Ms. Dr., etc

Thank you for taking time out of your schedule to interview for the position of **FUNCTIONAL TITLE>** at Kingsborough Community College of the City University of New York.

After interviewing several candidates for the position of **<POSITION>**, and after much deliberation, the Search Committee has selected one whose background and experience most closely fit the needs of the department. Although we cannot offer you a position at this time, please be assured that your candidacy was given very careful consideration. We enjoyed meeting with you and appreciate having had the opportunity to discuss the position with you.

On behalf of the Search Committee, I thank you for your interest in Kingsborough Community College.

Sincerely,

Search Committee Chair or Hiring Official



## **COMMON INTERVIEWER MISTAKES**

- 1. Does not plan the interview; goes in "cold."
- 2. Loads questions with one's own value system.
- 3. Has a poorly conceived or shallow interview questionnaire.
- 4. Does not take the time to practice using the interview questionnaire; makes false assumptions about flow, clarify and timing.
- 5. Forgets to safeguard against interviewer bias (gender, ethnic, racial, age and so on).
- 6. Fails to focus on reliability / fails to conduct all interviews equally.
- 7. Is confounded by the "halo effect" whereby one excellent trait tends to sway all ratings to higher that they should be.
- 8. Fails to separate each interview response; lacks ability to differentiate responses.
- 9. Plays "I Gotcha" asks for information that the candidate cannot be expected to have
- 10. Asks irrelevant questions.
- 11. Ask questions that have already been answered in previously submitted paperwork.
- 12. Fails to stick to agreed-upon probes, leading to lack of comparability among interviewers' documented comments.
- 13. Tends to favor writing down negative information.



# **Guide to Legal and Illegal Interview Questions**

<u>Subject</u>	May Ask	May Not Ask
Name	Nothing	Whether a person worked under a different name; questions that would divulge ancestry or marital status
Address	Nothing	How long have you lived in the United States? What foreign addresses have you had?
Age	Nothing	Applicant's age, date of birth, proof of age.
Citizenship	Nothing	Whether applicant, parents, or spouse are naturalized or native- born U.S. citizens; of what country applicant is a citizen.
Visa Status	Nothing	Type of visa or for only certain INS documents. May not reject applicants whose work permits expire at a future date.
Birthplace	Nothing	Any inquiry unto place of birth, or that of parents, spouse, grandparents, or other relatives.
Sex	Nothing	May not comment on person's sex unless it is a <u>bona fide</u> occupational qualification (BFOQ). This is highly unlikely in an academic environment.
Disabilities & Physical Data	May be asked about their ability to perform essential functions of the job	Questions about physical or mental limitations that is not job- related. Applicant's height or weight.
Marital Status	Nothing	Whether applicant is married, single, divorced, engaged, widowed, or living with someone.
Sexual Preference	Nothing	Whether applicant is homosexual, heterosexual, bisexual, or any other question pertaining to sexual tendencies or preferences.
Lifestyle	Nothing	Anything involving the applicant's natural and preferred way of living.
Family	Nothing	Any question concerning family size, family planning, intent to have children, child's age, childcare arrangements, spouse's employment, or spouse's income.
Religion	If work schedule requires weekend work, may ask if applicant is able to work on weekends.	About religious denomination, affiliation, church, synagogue, religious holidays observed; or whether applicant regularly attends a house of worship.
Pregnancy	Nothing	About the applicant's plans for having children; about medical history concerning pregnancy and health related matters.
Military Status	About job-related experiences gained in the military.	About branch of service; type of discharge
Education	About educational institutions attended; training; degrees	About religious or racial affiliations of school attended; the applicant's mother tongue; about educational experience that is not necessary for the job to be performed.
Organizations	About professional organizations	About all organizations that applicant belongs to; organization that indicate race, color, religion, sex, marital status, national origin, veteran status, or disability of applicant.
Arrest History	Nothing.	About arrests, or time spent in jail. Arrests without convictions do not indicate guilt.
Convictions	Nothing	General questions about whether applicant has ever been convicted.
Housing	How applicant can be reached if there is no telephone at home	Whether applicant owns or rents an apartment or house.
Financial Position	Nothing.	About credit ratings, garnishments, debts, to whom debts are owed.

# (2ND/FINAL INTERVIEW INVITE)



Date, 2007

Dr. <NAME> <Address one> <Address two> <City, state, zip>

Dear Dr. < Name >:

Thank you for giving the search committee the opportunity to dialogue with you regarding your interest in the <<u>FUNCTIONAL TITLE></u> position. As a result of our recent interview with you, I am pleased to invite you once more to meet with <<u>HIRING OFFICIAL></u> for a more in depth discussion of the position and of your candidacy.

This letter will confirm your appointment with us on **<DATE>** at **<TIME>**. We will convene in room **<ROOM NUMBER>** of Kingsborough Community College located at 2001 Oriental Boulevard in Brooklyn, New York.

Please complete and sign the enclosed Application for Employment, a necessary formality, and return it to us as soon as possible in the enclosed self-addressed stamped envelope. If time does not permit, kindly bring the completed form with you to the interview.

We also encourage all applicants to mail or complete the Anonymous Demographic Survey online at: <a href="http://www.kingsborough.edu/hr\_selfid/index.php">http://www.kingsborough.edu/hr\_selfid/index.php</a>.

Kingsborough Community College is committed to the principles of equal opportunity and affirmative action in which personnel decisions are made on the basis of qualifications without regard to race, color, national or ethnic origin, religion, age, sex, sexual orientation, gender identity, marital status, or status as a victim of domestic violence. In order for Kingsborough Community College to comply with Equal Opportunity Law and to assess our recruitment efforts, it is necessary to solicit information regarding gender, ethnicity and veteran status of all our applicants. This information is voluntarily provided, kept confidential and is used for statistical purposes only. Refusal to provide this information will not subject the applicant to any adverse treatment.

Should you require any additional information regarding directions or logistics, please do not hesitate to contact my assistant, < NAME AND NUMBER>.

I look forward to seeing you,

Sincerely,

Hiring Official



Position Applied For:	

#### EMPLOYMENT BACKGROUND OUESTIONNAIRE

#### Non-Discrimination

It is the policy of the City University of New York (CUNY) and its constituent colleges and units to recruit, employ, retain, promote, and provide benefits to employees and to admit and provide services for students, without regard to race, color, national or ethnic origin, religion, age, sex, sexual orientation, gender identity, marital status, disability, genetic predisposition or carrier status, alienage, citizenship, military or veteran status, or status as victim of domestic violence. Should any federal, state, or city law or regulation be adopted that prohibits discrimination based on grounds or characteristics not included in this policy, this policy shall be read to prohibit discrimination based on those grounds or characteristics, as well

#### Offer of Employment

Any offer of employment is contingent upon successful completion of CUNY's total employment screening process, including receipt of references that the University and/or College considers satisfactory. Official representations are solely those made in writing prior to appointment by the University/College executive or manager authorized to make appointments for his/her respective division and area of responsibility. No manager or representative of CUNY has the authority to make an offer of employment or to represent a condition of employment which is in violation of the bylaws, rules, regulations, or collective bargaining agreements governing the City University of New York; Any representations that are contrary to these policies, even when made in writing, are unenforceable.

## Post Offer Pre-Employment Medical Examination, Drug Screen, and Physical Fitness Assessment

For <u>some</u> positions, the hiring department may require a medical examination, drug test, and/or physical fitness assessment as a condition of employment, only if it is relevant to the job. If such is required, it will be stated in the Position Vacancy Announcement or Job Specification.

## **Employment Eligibility and Identity Documents Verification**

Under The Immigration and Reform Control Act of 1986, CUNY is required to verify your employment eligibility and identity within three (3) days of your reporting to work. If you are claiming preference for military service, you will be required to submit an original DD214 along with verification of your disciplinary record.

#### Reference and Background Checking

A. PERSONAL INFORMATION

Current and former employers may be contacted for verification of any and all information stated in this application and or during any phase of the selection process. CUNY may also contact educational institutions to verify credentials. References will also be contacted. In order for CUNY to obtain this information, you will be asked to sign an Authorization to Release Reference Information form agreeing to hold any and all of your reference sources harmless and free of any liability for releasing information CUNY deems relevant to determining whether to employ you. For some positions a criminal background check may be required as part of the employment process. Applicants for these positions will be required to complete a personal disclosure and release form before this information may be obtained, please see section "E" of this application.

In order to facilitate your application, this employment background questionnaire is provided for your completion. This form acknowledges receipt of your resume/vita and by reference, makes the latter documents an official part of this abbreviated application form. The information you are asked to supply in this form is required to: [a] link this form to your submitted resume/vita, [b] provide the University with information not provided by your resume/vita, [c] provide the University with authority to request that former employers, etc., release information, and [d] provide attestation to the truthfulness of all information provided by you to secure the position in question.

# Name (Print) Last First Middle If known by another name, please give that name Home Address (including Street#, Apt.#, City, State, Zip) Telephone: Daytime \_\_\_\_\_ Evening \_\_\_\_\_ Cell Email Address

Please identify if you have any relatives employed in the department	for which you are applying.
	I have (a) relative(s)
If yes, please explain:	
Are you legally eligible for employment in the United States? Yes	No
B. SALARY HISTORY:	
Begin with present or last job (if currently unemployed) and work bac sure to include any current CUNY employment held. Attach an extra	
	· ·
1. Employer Name	<u>-</u>
Dates Employed (indicate month and year):	to
Final Base Salary/Indicate One:	
Full Time Part Time Average number of hours per	week
( ) Annual \$() Weekly \$()	Hourly \$
Reason for Leaving:	
2. Employer Name	
Dates Employed (indicate month and year):	to
Final Base Salary/Indicate One:	
Full Time Part Time Average number of hours per	week
( ) Annual \$() Weekly \$()	Hourly \$
Reason for Leaving:	
3. Employer Name	
Dates Employed (indicate month and year):	to
Final Base Salary/Indicate One:	
Full Time Part Time Average number of hours per	week
( ) Annual \$() Weekly \$()	Hourly \$
Reason for Leaving:	

		nt during the last 15 years, please describe what activities related to the position applied for.	s (if any) you
C. 0	OTHER BACKGROUND QUEST		
1.		loyed by CUNY in a position not reported in your resume' please give name of college, name and title of supervisor	
2.	If yes, please explain briefly.	d or asked to resign from any employment? No Y	
3.	Are you a retiree of either a New No Yes	w York City or State agency or currently collecting a State of the pension payment if offered a position with CUNY? No_	e/City pension?
D. F	PROFESSIONALREFERENCES	S:	
Plea	ase supply three professional ref	ferences:	
1.	Name	Address	Telephone Number
2			
۷.			
3.			

# E. RECRUITMENT SOURCE:

From what source did you learn of this position?  Campus Posting  Electronic Mail  Personal Contact  Other (list)  Newspapers/publications  New York Times  Chronicle of Higher Ed  Hispanic Outlook  Black Issues  Discipline/Journal  Other	Internet Job Services/University Web Site  CUNY Web Site  Kingsborough Community College's Web Site  Craigslist  Dice.com  DiversityInc.com  HigherEdJobs.com  HispanicOutlook.com  HotJobs.com  Idealist.org  InsideHigherEd.com  LatinosInHigherEd.com  Monster.com  MNYSCHERC.org  Other  Other
Applicant Attestation:	
By my signature below, I declare and affirm that I have read	and fully understand that:
Any misrepresentation or material omission of facts in this a my candidacy (including but not limited to the letter of applic make during the selection process shall be sufficient cause the event I am hired, or shall be sufficient cause to end furth	ation and resume/CV), or in any oral statements I may for disciplinary action up to and including termination, in
Present and past employers may be contacted for verification request otherwise and provide reasons acceptable to the himprior to my receiving an offer;	
An offer of employment is contingent on successful complet the receipt and review of references, satisfactory to the Univ	
Signature	Date



# E. AUTHORIZATION TO RELEASE REFERENCE INFORMATION THE CITY UNIVERSITY OF NEW YORK

College or Department	
Name of Candidate	
(PLEASE PRINT)	
Position Sought	
I have applied for a position with The City University of New York (CUNY) and wo to be fully informed of my qualifications for the position. I hereby authorize any curemployer, professional reference, and education/training provider, to disclose in ginformation they may have regarding and pertaining to my qualifications and fitnes employment.	rrent or former lood faith any
I agree to hold such employers, references, educational/training institutions and a persons giving references harmless from liability or damages for providing the required information.	•
A photocopy or fax of this authorization shall be as valid as the original.	
Signature	
Date	

The City University of New York is an Affirmative Action/Equal Employment Opportunity/Americans with Disabilities Act/IRCA Employer

# The CUNY Application for Employment is accessible online at:

http://www1.cuny.edu/portal\_ur/content/ofsr/pdfs/cuny\_employment\_application.pdf

Finalist should print, complete and return his/her application to Kingsborough's Office of Human Resources.



# Reference Verification Form Office Human Resources

Candidate:
CUNY Position:
Reference Name:
Company:
Telephone Number:
Title:
1. Relationship to Candidate
2. Candidate's Title and Years in Position
3. Size of Budget and Scope of Responsibility
4. Major Achievements/Accomplishments

5. Developmental Needs			
6. Assessment of Candidates' writing Skills			
7. Description of Candidates' Management Style	e		
3. Decision of Opportunity to Rehire this Candid	date		
9. Other Individuals to Speak to Regarding this	Candidate		
10. Additional Comments			
Person Contacting Reference (Print Name):			
Signature:		Date:	



# Search Documentation Data Form Office of the Chief Diversity Officer

The Office of Human Resources at Kingsborough Community College places ads in publications named on the Recruitment and Hiring Authorization Form. This form is to be completed and submitted at the close of the search process along with documentation of advertisement. No offer can be made to a proposed finalist until all search documentation is reviewed and approved by the Office of the Chief Diversity Officer.

Name of Hiring Official		Hiring Departn	nent /Office	Telephone Extension			
sition To Be Filled		PVN#					
A). Have EEO Demographic Surv B). Total Number of Applications/	• • • • • • • • • • • • • • • • • • • •			□No			
Candidates Interviewed	d					1	
Name	Gender	Ethnicity*	Highest Degree	Years of Experience	Referral Sources**	Interview Date	Dispositior Code***
OTE: Please provide a brief expla	nation for each ca	andidate who is r	not the finalist	t. */**/***See c	odes on next	page.	
II. Authorizing signatures  A. SEARCH COMMITTEE	MEMBERS						nce with CUN
II. Authorizing signatures  A. SEARCH COMMITTEE  The signatories below attest t  Affirmative Action Program and	MEMBERS hat a good faith e I Policy mandates,	effort was made t and other relevan	to conduct the	e search and s licies and prac	selection proc		nce with CUN
II. Authorizing signatures  A. SEARCH COMMITTEE  The signatories below attest t  Affirmative Action Program and  Members of the Search Comm	MEMBERS hat a good faith ell Policy mandates, mittee (Signatures	effort was made to and other relevan s) (attach an add	to conduct the it personnel po itional sheet,	e search and s dicies and prac if necessary):	selection proc tices.	ess in accorda	
II. Authorizing signatures  A. SEARCH COMMITTEE  The signatories below attest t  Affirmative Action Program and  Members of the Search Comm  (1)	MEMBERS hat a good faith e l Policy mandates, mittee (Signatures	effort was made t and other relevan s) (attach an add	to conduct the transfer to the	e search and s licies and prac if necessary):	selection proc lices.	ess in accorda	
II. Authorizing signatures  A. SEARCH COMMITTEE The signatories below attest t Affirmative Action Program and Members of the Search Comm  (1)  (2)	MEMBERS hat a good faith e l Policy mandates, mittee (Signatures	effort was made t and other relevan s) (attach an add	to conduct the it personnel po itional sheet,	e search and s licies and prac if necessary):	selection proc lices.	ess in accorda	
The signatories below attest the Affirmative Action Program and Members of the Search Commutation (1)	MEMBERS hat a good faith ell Policy mandates, mittee (Signatures	effort was made t and other relevan s) (attach an add	to conduct the it personnel positional sheet, (4) (5) (6)	e search and s licies and prac if necessary):	selection proc lices.	ess in accorda	

								Continu	ed: Search Documenta	tion Data Form
IV. A. Proposed B. Candidate			e Past 5 Yea	irs:		Salary \$			Rank:	_
V. CHIEF DIV	'ERSITY O	PFFICER /	SPECIAL A	SSISTANT	TO THE LEGAL	_ AFFAIRS	& LABOR	DESIGNEE		
				-	<b>//gender</b> : #Fema		#I In	known:		
Amer. Ind./ Alaskan Nat.	Asian %	Black %	Hispanic %	Italian American	Nat. Hawaiian/ Pac. Isl.	Puerto Rican	White	Other/ Unspecified	No Response	<b>Total</b> = 100%
#					# ade to achieve		#		# #	
Approved:			Ū				e canulu	·		_
CODES (for C	CUNY and	Federal S	Statistical F	urposes)						
*Race/Ethnici [(A) Unknown] (B) White no North Afric (C) Black/Afric (D) Hispanic ( (E) Puerto Ric (F) Asian	ot Hispanic ca, or the N can Americ (Not Puertc	c. Origins i Middle Eas can (Not of	in Europe, it			**Referral  1. New Yo 2. Diversit 3. Idealist. 4. Inside F 5. Disciplin 6. Other (	ork Times yInc org Higher Ed ne ()			
(G) American (H) White – Ita (I) Native Ha	alian Amer	ican				<ol> <li>Unfavor</li> <li>Did not</li> <li>Referre</li> </ol>	nt withdreverable referonships show for it do select	w from conside ence check nterview	eration	

6. Other: \_\_\_\_\_



We would like to know which resources work best for Kingsborough. In your experience, which of the following resources have provided the most success in attracting a diverse applicant pool? Please complete and return this form to the Chief Diversity Officer at <a href="mailto:charise.hendricks@kbcc.cuny.edu">charise.hendricks@kbcc.cuny.edu</a> or call x5026.

# COMMONLY USED RECRUITMENT RESOURCES

CUNY	Other Discipline-Specific Organizations
☐ Campus Posting	
☐ Electronic Mail	
Newspapers/publications	
☐ New York Times	
☐ Chronicle of Higher Ed	Ш
☐ Hispanic Outlook	
☐ Black Issues in Higher Ed	
☐ Discipline/Journal	
Other	
Other	
Internet Job Services/University Web Site	
CUNY Web Site	
☐ Kingsborough Community College's Web Site	
☐ Dice.com	
☐ DiversityInc.com	
☐ Higheredjobs.com	
☐ HispanicOutlook.com	
☐ HotJobs.com	
☐ Idealist.org	
☐ InSideHigherEd.com	
Latinosinhighered.com	
☐ Monster.org	
☐ MNYSCHERC.org	
☐ NewYorkDiversity.com	
Other	
Other	

